

CEER
Council of European
Energy Regulators



Annual Report 2023

www.ceer.eu

About CEER

CEER represents the collective voice of Europe’s energy national regulatory authorities (NRAs) on both the European and global stages.

Our 39 Members and Observers are the independent statutory national energy regulatory authorities from all of Europe. They work together to promote an investment-friendly, harmonised regulatory environment and to foster the development of a single, competitive, efficient and sustainable Internal Energy Market.

Through expert working group meetings, training, workshops, and events, CEER facilitates cooperation among national regulators, sharing best practices and developing regulatory capacity. CEER is committed to shaping the energy regulatory framework and policy to ensure that energy markets operate in the public interest. Our work is pivotal to the growth, competitiveness and sustainability of the entire European economy.

As a legally established not-for-profit association under Belgian law, CEER is dedicated to upholding the highest standards of transparency and accountability in all our activities.



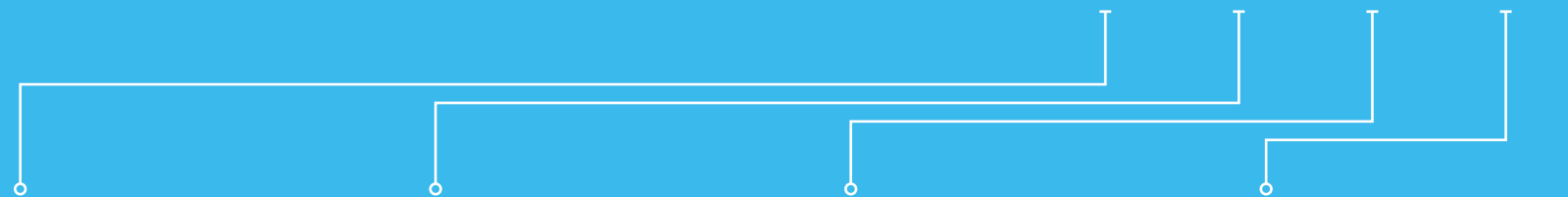
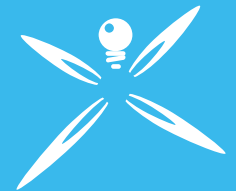
Visit our website at www.ceer.eu to learn more and access our policy documents, reports, infographics, brochures, and videos.



This report details the activities of the Council of European Energy Regulators (CEER) from 1 January to 31 December 2023.

CEER's values guide and inform our association's culture, behaviour and output.

CEER



Cooperation

We cooperate and collaborate, acting in solidarity in the European public interest.

Evidence

We use evidence to independently promote regulatory positions and well-functioning markets in the consumer interest.

Expertise

We value expertise and are dedicated to delivering excellent regulatory outcomes.

Respect

We act in a positive team environment with integrity and respect to all, also valuing equality and diversity.



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Navigating new challenges for energy regulation



Throughout 2023, the global events that marked 2022 continued to have a lasting effect on the energy sector. The EU maintained its efforts to reach independence from Russian gas and the measures to counter the energy crisis and stabilise electricity and gas prices were prolonged. As the year closed, the path towards an affordable, secure and sustainable energy system across Europe was consolidated when we reached the completion of several landmark policy frameworks.

With the introduction of new legislations, regulators face fresh challenges. As we enter a third year of delivering our consumer-centred strategy, new questions emerge: How can regulators effectively implement these frameworks to achieve our collective objectives of a carbon-neutral economy and society? How can we help establish a decarbonised and flexible energy system that seamlessly integrates renewable energies? Furthermore, the case for active consumer participation in the energy transition has never been stronger. Against this backdrop, CEER remained committed to its mission to provide regulatory expertise. In 2023, our publications shed light on a broad range of topics, such as the regulation of European energy networks, the impact of electric vehicles on networks and consumers, and agreements on alternative connections.

Engaging with our stakeholders and fostering collaboration on regulatory issues with key partners has been as important as ever. This is demonstrated through our annual flagship events and the webinars that serve to share findings and recommendations from our papers

such as the webinar on evolving trends in the European gas market, held jointly with ACER.

On the international stage, CEER has been highly active in sharing best practices across borders with a string of activities and workshops in the Eastern Partnership countries as well as in the Mediterranean region, notably through our EU4Energy programme and our partnership with MEDREG and ECRB. We were particularly involved in the 8th World Forum Energy Regulators in Lima, where CEER representatives contributed to multiple trainings and high-level panel discussion sessions.

I wish to extend my heartfelt gratitude to all my NRA colleagues who dedicate their time and energy for CEER. It is a pleasure to work alongside such esteemed experts and I feel honoured to have been elected to serve a third term and continue to lead you through these challenging times. My appreciation also goes to the Brussels Secretariat staff for their hard work and commitment.

As European countries continue their journey towards carbon neutrality, regulators must refocus on their core functions and ensure regulatory predictability as well as dynamic regulation. While long-term frameworks are crucial to steer Europe towards a sustainable and secure future, we must ensure that their implementation benefits consumers, leaving no one behind.

Annegret Groebel

CEER PRESIDENT

Catalysing collaboration in Europe and beyond



In 2023, CEER collectively undertook significant efforts, tackling numerous new challenges.

Building upon the second year of CEER's ongoing strategy, our working groups concentrated their efforts on improving well-functioning markets and prioritising consumer-centric designs, among other strategic priorities.

Throughout 2023, CEER maintained its close collaboration with ACER on various topics. This included the annual Market Monitoring Report, complemented by a webinar presenting an overview and key conclusions. Additionally, another joint webinar was conducted to explore the evolving trends within the European gas market, among other subjects.

In terms of CEER's governance, at the end of the year, the General Assembly reconfirmed Annegret Groebel as the CEER President for a third term. During the same assembly, Christine Materazzi-Wagner was re-elected as Chair of the Electricity Working Group, and Veli-Pekka Saajo retained his position as Chair of the Distribution Systems Working Group. Furthermore, Esther Espeja and Dr Groebel were both reappointed to serve as Co-Chairs of the Market Integrity and Transparency Working Group.

Following the agreement by European policymakers on several critical EU legislative measures to advance the energy transition, we now embark on the implementation phase. This phase necessitates a shared understanding, effective coordination, and prompt decision-making among energy regulators and other stakeholders. The CEER Secretariat is committed to facilitating this important work by ensuring operations run smoothly and efficiently.

Having assumed my role as Secretary General earlier this year and with the perspective of a regulator, I can genuinely appreciate the excellent work that has been accomplished and is still ongoing. I extend my gratitude to all NRAs for their outstanding contributions in delivering our Work Programme. I also commend the CEER Secretariat for their professional handling of various tasks. Lastly, I express my appreciation to President Annegret Groebel and the five Vice Presidents comprising CEER's Board of Directors for their strong leadership and invaluable support to the CEER Secretariat.

Māra Bērziņa

SECRETARY GENERAL

Followers as of 31 December 2023

7,590



+1,54%

11,500



+28%

800



+27%

Events

10

public events (online, hybrid, onsite)
1,381 participants

190

CEER Meetings

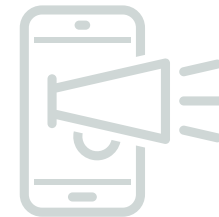
Publications

148,296 publication
downloads

18 Press Releases

17 CEER reports

5 advocacy papers published



68

News alerts

11

newsletters

Implementing a consumer-centric strategy

In 2023, CEER began the second year of implementing its strategy “Empowering Consumers for the Energy Transition”, developed in a context of crises, such as climate change, geopolitical instability and rising energy prices, with a lasting impact on the energy system.

Throughout the year, energy regulators remained steadfast in their commitment to empower consumers by promoting the transition towards a carbon-neutral society and enabling energy system integration, crucial for achieving decarbonisation, sustainability and efficiency.



CEER’s strategic plan focuses on three regulatory dimensions:

1. Enabling energy system integration: By integrating renewables and incentivising innovation.
2. Placing consumers at the centre of energy markets with consumer-centric dynamic regulation: By empowering consumers to actively contribute to and benefit from a flexible energy system.
3. Ensuring open, well-functioning and resilient markets nationally and across Europe: By delivering flexibility and new business models.

These strategic pillars are broken down into six core areas from which CEER draws its annual deliverables and activities:

1. Energy system integration
2. Sustainable and efficient infrastructure
3. Consumer-centric design
4. Decentralised and local energy
5. Well-functioning markets
6. Flexibility

Each one of these core areas are covered differently from one year to the next.



1. Fostering informed decision making on key regulatory issues

2023 was marked by a series of newly adopted EU legislation that seek to answer the unprecedented events which continue to have an important impact on Europe's energy system. Throughout the year,

energy regulators played an advisory role in EU legislative discussions, particularly with regards to the trilogue negotiations between policymakers.

As part of our established engagement with EU Institutions, we closely monitored key dossiers and initiatives, providing feedback and responses to various initiatives.

Main highlights:

- CEER joined forces with ACER to respond to the public consultation and subsequent legislative proposals on the reform of the EU's electricity market design. The consultation was called for by Heads of Government in 2022 in the wake of the energy crisis, to help secure European energy sovereignty while achieving climate neutrality.
- CEER responded to the European Commission's survey on the cross-border cost allocation (CBCA) of offshore projects.
- CEER developed a study looking at the developments of the liquid natural gas (LNG) sector in line with the request received from the European Commission during the 2023 Madrid Forum.
- CEER provided feedback on the EC's initiative to revise the EU rules on market access to gas network, future-proofing Europe's legal and regulatory framework for the sector. Our feedback focused on the main parts of the hydrogen and decarbonised gas market package, reiterating regulators' previously published views on the proposals.



European policymakers have secured agreements on several crucial "Energy Transition" files to which CEER provided continued input. Energy regulators are committed to implementing these frameworks and to supporting the European agenda on developing the necessary infrastructure, increasing the uptake of renewable energy and safeguarding consumer rights.

NADIA HORSTMANN & TOMÁŠ KUPČIHA

EUROPEAN POLICY UNIT CO-CHAIRS

Coming up:

- CEER is committed to implementing the new legislation adopted by EU policymakers in the past year. Efforts will focus on how NRAs can seamlessly adopt the agreed legislation within the set timelines, support the EU discussion to implement the grid action plan and the roll out of infrastructure but also the Solar energy strategy.
- CEER will provide feedback to the European Commission on anticipatory investments.



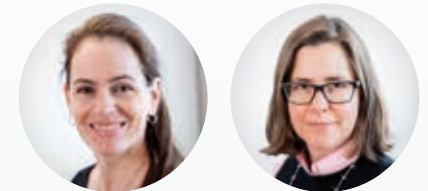
2. Placing consumers at the heart of our mission

On the road to achieving a just transition, CEER is highly committed to promoting effective retail market functioning in the interest of consumers, with a focus on protection and empowerment.

As the energy crisis persisted throughout 2023, we remained dedicated to evaluating national adherence to EU consumer protection laws, offering insights on issues like energy poverty.

Main highlights

- We published the fourth edition of the CEER Roadmap to 2025 Well-Functioning Retail Energy Markets – Self Assessment Status Review. Based on 25 metrics outlined in CEER handbooks, the report emphasises individual country contexts, showcases progress, and encourages ongoing monitoring and improvement efforts.
- CEER held its 2023 Customer Conference addressing lessons learnt from the energy crisis, digitalisation and consumer empowerment (more on page 18).
- CEER launched a public consultation on nine recommendations for more transparent green offers in the energy market. We received 15 stakeholder



CEER envisions a future where consumers have access to clear and reliable information and tools, so they can make sustainable choices that contribute to well-functioning and affordable energy markets. In this regard, the principles laid out in the CEER-BEUC 2030 ASPIRE Vision remain timeless and universal.

JANA HAASOVÁ & NATALIE MCCOY

CUSTOMERS AND RETAIL MARKETS
WORKING GROUP CO-CHAIRS

responses and updated our Guidelines of Good Practice for Trustworthy Information on Green Offers and Consumer Protection Against Misleading Marketing (“Greenwashing”).

- In a common effort supported by the European Commission, CEER co-signed in October the Renewal of Joint Common Principles for Enhanced Consumer Protection this Winter along with relevant stakeholders, including consumer organisations, energy retailers and distribution system operators.
- We published the Retail and Consumer Protection Volume of the ACER-CEER Market Monitoring Report (more in Chapter 3).

Coming up:

- CEER will publish a report examining the impact of crisis scenarios on energy consumers and retail markets. Drawing from workshops on consumer behaviour and trust, it identifies measures to protect consumers, discusses crisis management strategies, and suggests regulatory measures to rebuild trust in liberalised energy markets.
- CEER will lead the Consumer Protection Volume/Dashboard of the Energy Retail Market Monitoring Report 2024.
- A report will analyse the European Commission's proposed regulation to enhance the electricity market, prioritising energy sharing for consumer protection.
- CEER will publish its metrics and legislation review regarding the Clean Energy for All Europeans Package (CEP) acts post-2021.

3. Driving transparency and insight in European energy markets

Monitoring markets and compliance with laws, rules and recommendations is an important element of regulators' work at national and EU level.

In 2023, CEER analysed data collected on a broad range of topics and published reports and recommendations related to energy market regulation, providing an evidence base that informs the energy debate and regulatory policy development.

Main highlights

- We collaborated with ACER to produce two volumes of the 2023 edition of the annual Market Monitoring Reports. In this edition, the volume on Energy Retail and Consumer Protection analyses the impact of the spike in wholesale energy prices on consumers' bills. The second volume addresses European gas market trends and price drivers.
- CEER published the 2022 Report on Regulatory Frameworks for European Energy Networks. The report analyses the overall determination of capital costs of CEER members plus Northern Ireland and five Energy Community Regulatory Board (ECRB) members, four of which are CEER observers. It is the first edition to also incorporate Ukraine in its scope.
- We issued a report on tendering procedures for renewable energy sources (RES) in Europe. It provides





As energy regulators, we are facing huge challenges, but we have the core competencies and are well positioned to deliver future guidance for achieving efficient energy market integration. To shape this in an optimal way for the benefit of all, we need to join forces between institutions but also among sectors.

**CHRISTINE
MATERAZZI-WAGNER**

ELECTRICITY WORKING GROUP CHAIR

Latest figures*

17.8%

In 2022, household electricity prices increased by a significant 17.8% - up to 26.9 eurocents/kWh in comparison to 2021.

130€

Monthly average prices on TTF in 2022 stood at over 130 EUR/MWh, more than seven times higher than the average between 2016 and 2021.

11%

EU final gas consumption has registered a significant drop of 11% in 2023 year-to-date. EU gas consumption fell over 50 bcm in 2022.

500k

In 2023, more than 500,000 EV charging points were publicly accessible in the EU, among which 14% suitable for fast charging and 6% for ultra-fast charging.

7

In 2023, LNG imports have increased by 7 bcm relative to 2022.

* figures are taken from the 2023 ACER-CEER Market Monitoring Report on European gas market trends and price drivers, the CEER Report on Electric Vehicles and the CEER Short Paper on the Ownership of Storage Facilities in the Electrical Distribution System.



an update of the 2018 and 2020 editions and a comprehensive overview of the various competitive bidding procedures in place for determining the level of support for RES in CEER member countries.

- Our report on electric vehicles provides an overview of the development of electric mobility and the main issues for national regulators, with a view to deploying charging infrastructure in CEER member countries, integrating electric mobility into energy systems, and taking account of consumer concerns.
- CEER released its updated Status Review which offers policymakers, regulators and industry participants comparable data on support schemes for the generation of electricity from RES in Europe for 2020 and 2021.

Our work

- Two webinars on the CEER-ECRB 7th Benchmarking report on quality of electricity and gas supply were held in 2023 (more on page 18).
- CEER published a paper on DSO data exchange relating to flexibility and NRAs' roles. Flexibility data exchange practices are still in their initial stages, lacking common standards or generalised practices. CEER's assessment observes the development of this field and the role of regulatory intervention in Europe without necessarily advocating for harmonisation.

Coming up:

- A joint ACER-CEER paper requested by the European Commission as a follow up to the 9th Energy Infrastructure Forum will analyse the main barriers to anticipatory investments and provide a set of recommendations to promote national incentive schemes to overcome them.
- CEER plans to issue the third edition of the CEER Paper on Unsupported RES.
- The Biennial Status Review of Renewable Support Schemes in Europe for 2022 and 2023 is also one of CEER's projects for 2024.
- We will publish our traditional Report on Regulatory Frameworks for European Energy Networks.
- A series of reports looking at gas storage and LNG developments will be published. These reports come on the back of major shifts in the European gas sector and will provide insights into how these changes are affecting European markets and infrastructure.



4. Strengthening regulators' capacities and expertise

The CEER Training Academy trains energy regulatory authorities' staff on the day-to-day work of being an energy regulator in the ever-evolving European energy landscape. Throughout 2023, we continued developing a broad set of programmes both online and in person, covering a wide range of topics and

including group work activities and discussions on real-life cases.

Main highlights

- In 2023, the CEER Training Academy successfully delivered 17 training courses, with 233 participants in total.
- Following the success of the mini training format launched in 2022, four new mini trainings were organised.
- We joined forces with two other organisations to co-organise the internal workshop on NRAs' public engagement with ACER and the training on European wholesale electricity and gas market trading with Energy Traders Europe.

2023 training in numbers

17

CEER training courses

233

regulatory staff trained

14

registrants on average per course

88%

course satisfaction rate

30

regulatory staff trained from **5 EaP countries**

- In 2023, two courses were open to the public and a third one was partially open to the public.
- Onsite participation in CEER trainings was enhanced with site visits to the European Commission and an energy trading floor, among others.
- A “Training the Trainers” session was offered to course directors, advisors and trainers, as well as external speakers, to catalyse their creative input.
- At the 8th World Forum on Energy Regulation, we co-organised the opening training session on “Market integration of renewable energies” and the training session on “The independence of regulatory authorities”.

Coming up:

- The CEER Training Academy will deliver 12 high-quality courses and one Internal CEER-ACER Workshop.
- Two CEER training courses will be open to the public, including the CEER-Energy Traders Europe training programme on European Wholesale Electricity and Gas Market Trading, and the training programme on the Regulation of DSOs, Digitalisation and Flexibility Market.
- We will run a capacity-building training under the EU4Energy Programme in May in Lisbon and in June in Chisinau.
- A new CEER Training Platform will be launched in 2024 to promote CEER’s rich programme of training courses.



Providing tailor-made trainings for energy professionals is essential to stimulate critical thinking and enhance understanding of NRAs’ role as facilitators in the green transition.

JOHAN ALLONSIUS

CEER CO-COURSE DIRECTOR



Regional Training for High-Level Officials of the Energy Sector, 13-14 March 2023, Brussels, Belgium

Capacity building projects

The CEER Training Academy ran two regional capacity-building trainings under the EU4Energy Programme Phase II, with the aim to facilitate cooperation and experience sharing between the Eastern Partnership (EaP) countries and with EU institutions. The Regional Training for High-Level Officials of the Energy Sector was held from 13-14 March in Brussels. The course addressed the challenges in implementing the Clean Energy for All Europeans Package,

discussing EU policy and plans with high-level energy authorities officials.

The Regional Training on International Relations and Project Management was organised from 11-13 October in Brussels. The course provided ministries and regulatory authorities employees from the EaP countries with insights into CEER and its activities, EU assistance tools, and means to enhance their project management capacities.

5. Championing best regulatory practices internationally

CEER represents the voice of Europe's energy regulators and has a long history of cooperation with its neighbours, the regulators from the Energy Community, ERRA, MEDREG, and the six countries of the Eastern Partnership, in support of Europe's external policy objectives.

We organise regular meetings with fellow regulators from the Americas and actively participate in the work of the International Confederation of Energy Regulators (ICER). Annegret Groebel, CEER President, also currently holds the position of Vice Chair at ICER.

Main highlights:

- As a member of ICER, CEER and its representatives were actively involved in the 8th World Forum of Energy Regulation (WFER VIII) held in Peru in August 2023. The event brought together key energy industry players, high-level policymakers, academics and regulators to engage in strategic discussions on a broad range of regulatory schemes. CEER contributed to trainings and shared expertise on various sessions



CEER ambitions to create an active dynamic in collaborating with fellow regulators and related authorities to spur win-win collaborations in light of the current deep transformation of energy systems. We aspire to promote the spirit of global collaboration, paving the way for mutual understanding, shared activities, and collective progress on the international stage.

CLAIRE HELLICH-PRAQUIN

INTERNATIONAL RELATIONS
GROUP CHAIR



CEER delegation at the 8th World Forum on Energy Regulation, Lima, Peru, 22-26 August 2023

tackling topics such as innovation, disruptive technologies, empowering consumers, energy poverty, cross-border integration, electric vehicles and the energy transition.

- On 4 October, in Milan, CEER, MEDREG and ECRB held the fifth edition of the annual Trilateral Workshop. CEER Vice President Jana Haasová chaired the session on Electricity Market Design, which addressed the central tenets of the EU's proposal as well as its opportunities/limitations, while also highlighting the need for higher consumer protection.
- The International Relations Group has updated CEER's core strategy and objectives regarding its international cooperation efforts with other energy

regulators and regional regulatory associations over the course of 2023. The publication will lead to increased efforts to harness international cooperation via various means.

Coming up:

- The 16th EU-US Roundtable will be held in April 2024 in Vienna. The event will focus on grid investments and new infrastructure developments; flexibility and demand response; energy systems, vision for the future; future market models; innovation and new technologies; regulatory tools to support the transition; main regulatory challenges, international gas/LNG markets as well as hydrogen developments.

EU4Energy programme

As one of the three partners of the EU4Energy Programme, Phase II, CEER is responsible for programme implementation in Armenia and Azerbaijan, as well as for regional coordination and overall communication and visibility of the programme in all five EaP countries.

Multiple visibility activities and projects were organised in 2023, covering diverse topics aligned with the programme's objectives.



Conference Creating a Regional Energy Market in the EU's Eastern Neighbourhood, 9 June 2023, Vienna, Austria

Main highlights:

- CEER planned a total of 10 trainings and workshops targeting public authorities in Armenia and Azerbaijan, covering market monitoring, energy communities, universal service, energy efficiency, the heating sector, renewables and the electricity sector. NRA experts in Armenia delivered a draft heat legislation law and NRA experts in Azerbaijan, the electricity and gas market rules and the metering codes were finalised.
- A regional conference on Creating an Energy Market at the EU's Eastern Neighbourhood was organised on 19 June in Vienna, Austria. The conference gathered decision-makers, regulators and energy experts to discuss the challenges and opportunities of regional integration on the background of the current energy crisis and lessons learnt from the winter of 2023. The conference also facilitated experience-sharing among the ministries and energy regulators, both from EU and EaP countries.
- In cooperation with the Energy Community Secretariat, CEER organised two joint regional trainings on Understanding Energy Markets for the Employees of Parliaments of the Eastern Partnership Countries and on Bringing Self-consumption Regulation of EaP countries in line with EU and Energy Community requirements. Both events aimed at fostering regional cooperation within the Eastern Partnership Countries.
- The training on Covering Energy Issues in Media on 13-14 July 2023, in Batumi, Georgia, was organised

to enhance the knowledge and skills of media representatives and public relations specialists working in energy regulatory authorities and line ministries. The experts from the CEER Secretariat, CEER Members and Observers shared their knowledge and experience with the participants of the trainings.

- Building on the success of its 2022 campaign, CEER published the second edition of the Ozzy the Hamster comic book, entitled "Glass Globe" and dedicated to renewable energies. To showcase Ozzy as a concrete example of a successful information and awareness-raising campaign, CEER held a stand at the EU Sustainable Energy Fair. The 2023 campaign also involved school visits in Georgia, Armenia, and the Republic of Moldova with engaging educational materials on renewable energies.
- EU4Energy's "Women in Energy" blog featured female representatives and highlighted their achievements to inspire the younger generation to pursue careers in the energy sector.

Coming up

- Country action plans for 2024 will be developed in close cooperation with beneficiary institutions to best serve their needs and provide guidance according to EU legislation and best practices.
- Further visibility actions will be carried out including school visits to all EaP countries, the Autumn Digital EU4Energy Week for EaP Universities, and regional conferences in Tbilisi, Georgia and Rome, Italy.

Building thought leadership through stakeholder engagement

CEER is committed to engaging with its stakeholders by creating opportunities to gather expert views, inform our vision and policy advice, and share our findings and recommendations to the public.



In person conferences and hybrid events

16 MAY 2023

CEER Customer Conference – “Avenues for the green and digital transition: Enabling energy consumers as agents and beneficiaries”

CEER aimed to emphasise the voice of consumers in the analysis of the benefits and challenges of the dual green and digital transitions as well as lessons learned from the energy crisis.

The conference convened consumer representatives and policymakers to identify the most effective measures in combating energy poverty and informing consumers amidst the crisis.

4 OCTOBER 2023

5th annual Trilateral CEER-ECRB-MEDREG Workshop.

MEDREG hosted the fifth edition of the annual Trilateral Workshop organised with CEER and ECRB in Milan. CEER Vice President Jana Haasová chaired the session on Electricity Market Design, which addressed the central tenets of the EU’s proposal and its opportunities/limitations, while highlighting the need for higher consumer protection.

30 NOVEMBER 2023

CEER Annual Conference 2023 “Powering ahead: Challenges in electricity market design and decarbonised gases”

CEER brought together industry experts, policymakers, researchers and regulators from all over Europe. Panellists from the first session discussed electricity market design challenges, closing the gap between market and system, and effective legislation implementation. The second panel discussed the growing role of decarbonised gases in achieving a sustainable energy system.



Webinars and online events

2 FEBRUARY 2023

CEER-ECRB webinar on the 7th Benchmarking Report on Quality of Electricity and Gas Supply

CEER and the Energy Community Regulatory Board held a first webinar on this report, which compiles data from national regulators from 39 countries. The event presented the findings of the report and its associated recommendations to maintain a good quality of all dimensions of electricity and gas supply for European customers.

14 SEPTEMBER 2023

ACER-CEER Webinar on Consumer/Retail Market Monitoring Report 2023

CEER and ACER presented an overview of retail energy market developments across the European Union in 2022. Given the significance of the energy crisis in Europe, the report encompasses the respective responses of countries to the crisis in 2022 and the impact the implemented measures had on government budgets.

15 SEPTEMBER 2023

CEER-ECRB second webinar on the 7th Benchmarking Report on the Quality of Electricity and Gas Supply

The second webinar on our flagship report aimed to gather feedback and exchange views. Participating stakeholders confirmed many of the reports’ recommendations.

16 NOVEMBER 2023

ACER-CEER webinar: evolving trends in the European gas market

ACER and CEER presented the conclusions of their European gas market trends and price drivers report, including those that led to an unprecedented price rise in 2022. The report outlines progress towards an integrated EU gas market, highlighting the market’s response to the Russian supply shock as driving a restructuring of the EU gas market with lasting implications.



Watch the recordings of our events on www.ceer.eu

Finances

As an independent organisation, CEER takes pride in being financed mostly through our membership and observer fees. To safeguard our impartiality, we refrain from partnering or entering in sponsorship contracts for our events and activities.

Graphical breakdown of CEER's 2023 revenue per category:



The faces behind CEER

We owe our achievements to the commitment of our Board, General Assembly, Working Group and Work Stream chairs, NRA staff volunteers, the Training Advisory Board and course lecturers, the Secretariat and of course the support from many external parties.

Presidency and Board

The CEER Board is composed of a President and five Vice Presidents. The Board members have a 2.5-year term of office; the current terms of Vice Presidents run to 11 May 2025. The President is elected also for a 2.5-year term, the current term runs to 22 July 2026. The President was re-elected on 12 December 2023.

As of 31 December 2023, CEER had six Board members:



President:
Annegret Groebel
BNetzA, Germany



Vice President:
Jana Haasová
ERÚ, Czech Republic



Vice President:
Koen Locquet
CREG, Belgium



Vice President:
Alda Ozola
PUC, Latvia



Vice President:
Wolfgang Urbantschitsch
E-Control, Austria



Vice President:
Pedro Verdelho
ERSE, Portugal

General Assembly

The General Assembly held eight meetings in 2023 and is composed of senior representatives from member national energy regulatory authorities.



Secretariat

During most of 2023, the Brussels-based Secretariat had ten staff members. Until 1 December 2023, the Secretariat was headed by Mr Charles Esser, who oversaw its day-to-day business. In December 2023, Ms Māra Bērziņa was selected to serve as CEER's Secretary General starting from 1 February 2024



Training Advisory Board

Our Training Academy benefits from the active contribution of an Advisory Board, comprising academics, energy sector professionals and former regulators who bring the external knowledge to our courses. Former CEER Vice President Anne Vadasz Nilsson chairs the Training Advisory Board (TAB) since the beginning of 2022.

Current Advisory Board members



Anne Vadasz Nilsson
Director General of
Kammarkollegiet – Chair



Mike Bostan
European Federation of
Energy Traders (Energy
Traders Europe)



Richard Cowart
Regulatory Assistance
Project (RAP)



Adrien De Hauteclocque
General Court of
the European Union



Monica Giuliatti
University of Loughborough

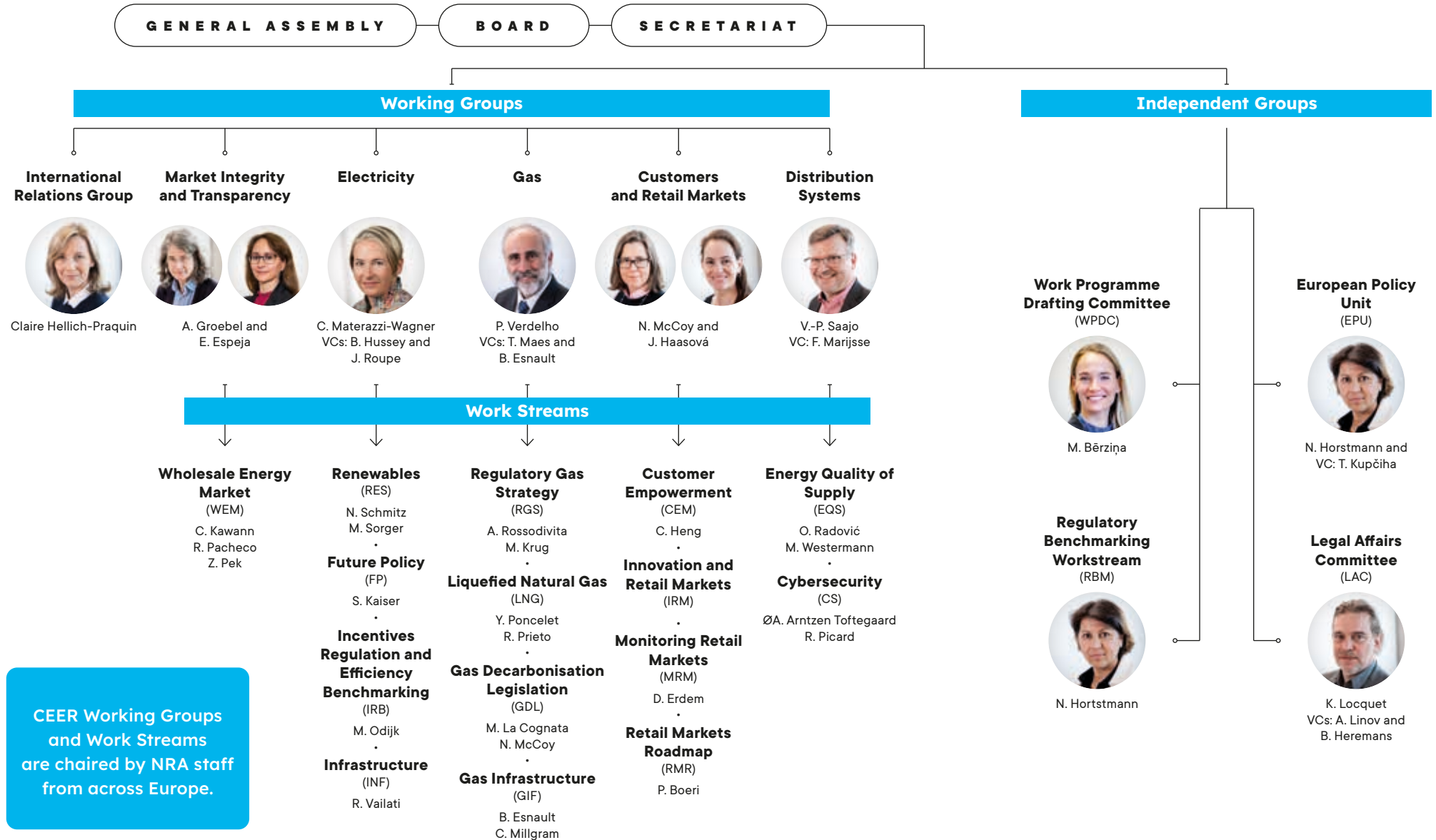


Tomás Gómez
Engineering School of
Universidad Pontificia
Comillas



Tooraj Jamasb
Copenhagen School of Energy
Infrastructure

Working Groups and Work Streams Chairs



CEER Working Groups and Work Streams are chaired by NRA staff from across Europe.

Appendixes

Appendix I

Reports and papers

An overview of CEER's key messages was published in two reports "What regulators stood for in the first half of 2023?" and "What regulators stood for in the second half of 2023?"

Cross-Sectoral

- Report on Regulatory Frameworks for European Energy Networks 2022
19 JANUARY 2023
- Guide for Communication Specialists of National Authorities and Journalists in the Energy Sector
14 JULY 2023
- CEER Report on Electric Vehicles: Network Management and Consumer Protection
8 AUGUST 2023

Electricity

- ACER-CEER Reaction to the European Commission's public consultation on electricity market design
14 FEBRUARY 2023

- CEER Report on Tendering Procedures for Renewable Energy Sources in Europe Renewable Energy Sources Work Stream of Electricity Working Group
23 MARCH 2023
- CEER Paper on Alternative Connection Agreements Distribution Systems Working Group
30 MAY 2023
- CEER Short paper on the ownership of Storage Facilities in the Electrical Distribution System Market test for the derogation to allow DSOs to own, develop, manage or operate energy storage facilities
28 JUNE 2023
- CEER Report on Electric Vehicles: Network Management and Consumer Protection
8 AUGUST 2023
- CEER report: Status Review of Renewable Support Schemes in Europe for 2020 and 2021
28 SEPTEMBER 2023

Gas

- CEER response to the European Commission's

public consultation on the priority list for the establishment of gas network codes and guidelines for 2023 (and beyond)

6 APRIL 2023

- ACER-CEER Annual Report on European Gas Market Trends and Price Drivers Volume

24 OCTOBER 2023

Customers and Retail Markets

- CEER Roadmap to 2025 Well Functioning Retail Energy Markets 2022 Self-Assessment Status Report
30 AUGUST 2023
- Energy Retail and Consumer Protection 2023 Market Monitoring Report
5 SEPTEMBER 2023
- Guidelines of Good Practice for Trustworthy Information on Green Offers and Consumer Protection Against Misleading Marketing (“Greenwashing”)
6 SEPTEMBER 2023
- Renewal of Joint Common Principles for Enhanced Consumer Protection this Winter
23 OCTOBER 2023

Appendix II

Press Releases

- CEER representatives of EU4Energy Programme Visit Baku
20 FEBRUARY 2023
- Eastern European Energy Leaders in Brussels to Upgrade Skills in Green Transition
13 MARCH 2023
- Energy Regulators welcome Commission’s proposal for Electricity Market Reform, preserving the fundamentals and being pro-consumer
16 MARCH 2023
- EU assists Armenia in further developing its Regulatory Framework in the energy sector
5 MAY 2023
- CEER Customer Conference identifies pathways for a successful green and digital transition
16 MAY 2023

- EU4Energy in Collaboration with EU Neighbours East Launches second series of Renewable Energy and Energy Efficiency Campaign for Children
5 JUNE 2023
- Advancing Azerbaijan’s Heating Sector: EU Supports Push Towards Affordable and Efficient Heat Supply
12 JUNE 2023
- EU promotes dialogue to foster regional market approach in Eastern Partnership countries
19 JUNE 2023
- Meet EU4Energy and the Council of European Energy Regulators at the EU Sustainable Energy Fair
20 JUNE 2023
- EU Drives Armenia’s Energy Market Monitoring Forward with CEER Expertise
29 JUNE 2023
- Empowering Energy Voices: EU4Energy Communication Training Enhances Energy News Dissemination in the Eastern Partnership
13 JULY 2023

- Paving the Way towards a Sustainable Energy Future: Autumn Digital EU4Energy Week for Eastern Partnership Universities 2023 Creates New Possibilities for University Students
2 OCTOBER 2023
- New CEER International Strategy Reflects European Regulators’ Growing Commitment to the Neighbourhood and World
9 OCTOBER 2023
- EU Empowers Energy Authorities from Eastern Partnership Countries in International Relations and Project Management
11 OCTOBER 2023
- Empowering Azerbaijan’s Energy Authorities: EU Boosts Capacity Building for Efficient Tariff Setting and Energy Efficiency Measures
16 OCTOBER 2023
- EU4Energy in Collaboration with EU Neighbours East Launches second stage of Renewable Energy Campaign for Schoolchildren
6 NOVEMBER 2023

- CEER and Energy Community Secretariat organise joint regional workshop on self-consumption regulation for Eastern Partnership countries
29 NOVEMBER 2023
- President, two Chairs and two Co-Chairs re-elected at Council of European Energy Regulators (CEER)
12 DECEMBER 2023

Appendix III

CEER representation at external events

- **McCOY, Natalie,**
Co-Chair of the Customers and Retail Market Working Group, FSR Debate: Electricity self-consumption for the energy transition
1 FEBRUARY 2023
- **McCOY, Natalie,**
Co-Chair of the Customers and Retail Market Working Group, Energy communities: How can we better protect consumers?
2 FEBRUARY 2023
- **GROEBEL, Annegret,**
CEER President, FSR Debate: Between Two Crucial Winters: The Outlook for Gas Markets In Europe
8 MARCH 2023
- **ESSER, Charles,**
CEER Secretary General, Solar Power Summit
8-9 MARCH 2023
- **ESPEJA, Esther,**
Co-Chair of the CEER Market Integrity and Transparency Working Group, 37th European Gas Regulatory (Madrid) Forum: REMIT session
11 MAY 2023
- **MAES, Tom,**
Vice-Chair of the CEER Gas Working Group, 37th European Gas Regulatory (Madrid) Forum: Gas network codes - Implementation and future challenges
11 MAY 2023
- **VERDELHO, Pedro,**
Chair of the CEER Gas Working Group, 37th European Gas Regulatory (Madrid) Forum: Decarbonising the natural gas system session (the perspective of regulators)
12 MAY 2023
- **PRIETO, Rocio,**
Deputy Director of Natural Gas at the CNMC, 37th European Gas Regulatory (Madrid) Forum: LNG session
12 MAY 2023
- **ESNAULT, Benoît,**
Vice-Chair of the CEER Gas Working Group, Ludwig-Bölkow-Systemtechnik (LBST), The Hystories' final conference May 26th Paris - panel session on the deployment of hydrogen storage in Europe
26 MAY 2023
- **ESSER, Charles,**
CEER Secretary General, 38th EU Electricity Regulatory (Florence) Forum
8-9 JUNE 2023
- **SAAJO, Veli-Pekka,**
Chair of the CEER Distribution Systems Working Group, 38th EU Electricity Regulatory (Florence) Forum
8-9 JUNE 2023
- **KAISER, Sven,**
Chair of the CEER Future Policy Work Stream, 38th EU Electricity Regulatory (Florence) Forum
8-9 JUNE 2023
- **HAASOVÁ, Jana,**
CEER Vice President, European Sustainable Energy Week 2023 (EUSEW2023): Empowering and protecting energy consumers in and beyond the crisis
21 JUNE 2023
- **ZAMORA, Irama,**
CEER Working Group Coordinator, EUSEW2023: Stepping up: gender and intersectional perspectives towards a socially fair Just Transition
21 JUNE 2023
- **TEMPELAAR, Jan Willem**
Member of the CEER Customers and Retail Markets Working Group, EUSEW2023: A new decade for self-consumption: the age of maturity
21 JUNE 2023
- **McCOY, Natalie,**
Co-Chair of the CEER Customers and Retail Markets Working Group, Barriers and enablers for the uptake of citizen and renewable energy communities: Energy Communities Repository
5 JULY 2023
- **VERDELHO, Pedro,**
CEER Vice President, 8th World Forum on Energy Regulation, Opening training session on "Market integration of renewable energies"
22 AUGUST 2023
- **GROEBEL, Annegret,**
CEER President, 8th World Forum on Energy Regulation, Training session on "The independence of regulatory authorities"
22 AUGUST 2023
- **OLIVEIRA, Paulo,**
CEER Distribution Systems Working Group member, 8th World Forum on Energy Regulation, "Innovation and Disruptive Technologies - The Regulator's role and the dilemmas we face"
23 AUGUST 2023
- **GROEBEL, Annegret,**
CEER President, 8th World Forum on Energy Regulation, "Being an independent regulator"
23 AUGUST 2023
- **OZOLA, Aida,**
CEER Vice President, 8th World Forum on Energy Regulation, "Developing the game rules for cross-border integration"
23 AUGUST 2023
- **VERDELHO, Pedro,**
CEER Vice President, 8th World Forum on Energy Regulation, "Secure and sustainable - opposites or mutually reinforcing goals?"
23 AUGUST 2023

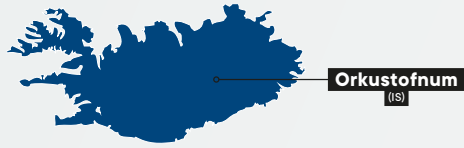
- **GROEBEL, Annegret**,
CEER President, 8th World
Forum on Energy Regulation,
“Building the next-generation
mix of Energy Resources”
24 AUGUST 2023
- **McCOY, Natalie**,
CEER Co-Chair of the
Customers and Retail Market
Working Group, 8th World
Forum on Energy Regulation,
“Towards Universal Energy
Access – empowering and
educating the consumer”
24 AUGUST 2023
- **ESSER, Charles**,
CEER Secretary General,
8th World Forum on Energy
Regulation, “The race to
e-mobility: a new era?”
24 AUGUST 2023
- **HAASOVÁ, Jana**,
CEER Vice President, 8th
World Forum on Energy
Regulation, “The race to
e-mobility: a new era?”
24 AUGUST 2023
- **SAAJO, Veli-Pekka**,
CEER Distributions Systems
WG Chair, 8th World Forum
on Energy Regulation, “The
dynamics of water & energy
regulation interdependency”
25 AUGUST 2023

- **GROEBEL, Annegret**,
CEER President, IRENA,
Innovation Week 2023:
Renewable solutions to
decarbonise end-use sectors
25-28 SEPTEMBER 2023
- **GROEBEL, Annegret**,
CEER President, European
Commission: 15th Citizen's
Energy Forum
9 NOVEMBER 2023
- **GLASS, Alba**,
CEER Communications
Manager, Reuters Events:
Global Energy Transition
13 NOVEMBER 2023
- **SAAJO, Veli-Pekka**,
Chair of the CEER Distribution
Systems Working Group, EU
DSO Entity Annual Event
‘DSO’s Fit for 55? – Shedding
light on best practices for
connecting solar PV’
17 NOVEMBER 2023

Appendix IV Training Courses

- Specialised Training on
Network Incentive Regulation
and Benchmarking
8-9 MARCH
- Specialised Training on
Retail Market Monitoring and
Consumer Protection
22-23 MARCH
- Internal workshop on
NRAs' public engagement:
Functioning of CEER & ACER
30 MARCH
- Specialised Training on
Electricity Market Design
and Implementation of the
European Green Deal
18-20 APRIL
- Introduction to EU Energy
Regulatory Framework and
Policy – Module 1
24-25 APRIL
- Introduction to European
Electricity and Gas Market
Regulation – Module 2
26-27 APRIL
- Specialised Training on
Energy Sector Integration
26-28 JUNE
- Effective PR and
communications during the
energy crisis
29 JUNE
- Training on Cybersecurity:
Digital Threats Risk
Preparedness, Legal and
Policy Develop-ments
24-25 MAY
- Specialised Training
on Regulation of DSOs,
Digitalisation and Flexibility
Markets
6-7 JUNE
- Specialised Training
on Network Tariffs for
Transmission and Distribution
13-15 JUNE
- Specialised Training on
Regulation of Energy
Communities and New
Business Models in the
Energy Sector
12-13 SEPTEMBER
- EU Institutions and EU
Legislative Procedures
29 SEPTEMBER
- Specialised Training on
Regulation of Infrastructure to
support the Energy Transition
26-28 SEPTEMBER
- Specialised Training on REMIT
and REMIT Enforcement
18 OCTOBER
- Specialised Training on Legal
and Regulatory Challenges
in an Evolving EU Energy
Frame-work
25-26 OCTOBER
- Executive-level Seminar
on Regulatory Policy and
Dynamic Regulation Post
Crisis
14 NOVEMBER
- CEER-Energy Traders
Europe Training on European
Wholesale Electricity and Gas
Market Trading
28-29 NOVEMBER

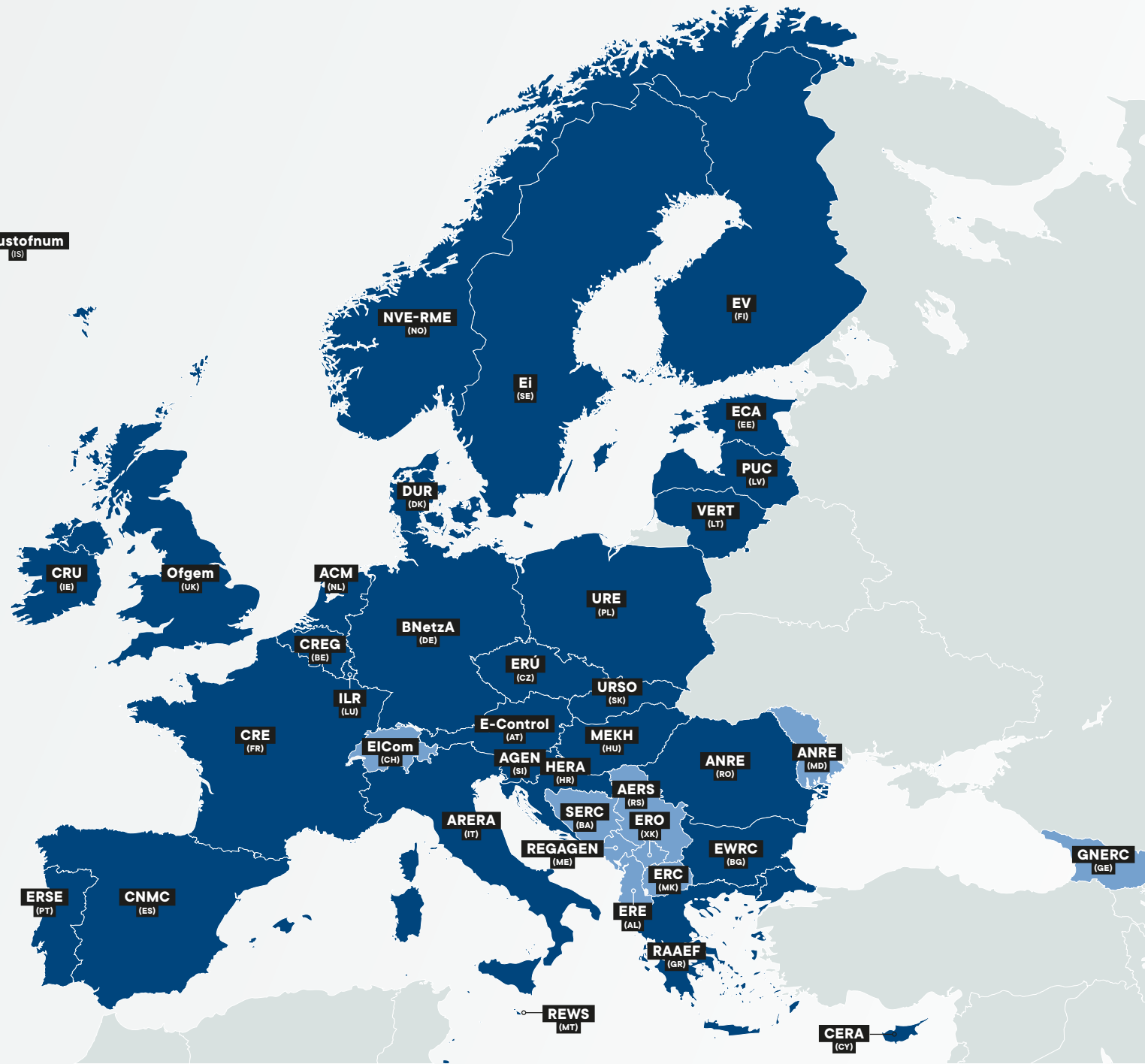
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