

CEER Online Customer Conference 2020 Let's ASPIRE! CEER-BEUC 2030 Vision for Energy Consumers

Tuesday 20 October 2020 (13:30 – 15:00 CET)
AGENDA

13:30 – 13:33	“Young Voices” video clips “What is your vision of the future energy consumer?”	<p>Sandra Matzinger, Socio-economist, Austrian Chamber of Labour</p> <p>Ankita Singh Gaur, PhD student, Energy Transition Energy Policy & Modelling, University College Cork</p> <p>Ewa Mazur, Head of Hydrogen Economy and Innovation Unit, Polish Ministry of Climate</p> <p>Alexandra Blin, Head of the Energy and Climate Society, College of Europe in Natolin</p> <p>Ahmed Abdirahman, Europe Fellow Obama Foundation, Stockholm Chamber of Commerce</p>
13.33 – 13.38	Opening remarks	Annegret Groebel, President, CEER
13:38 – 14:10	CEER/BEUC Vision 2030 for Energy Consumers (presentation and high-level debate)	Moderator: Anne Vadasz Nilsson , Chair, Customers & Retail Markets WG, CEER
Presentation of CEER-BEUC 2030 Vision for Energy Consumers		Natalie McCoy , Vice-Chair, Customers & Retail Markets WG, CEER
How to make our Vision come true		Monique Goyens , Director General, BEUC
Discussion panel:		<p>Maria Spyra, MEP, Member ITRE & REGI Committees, EU Renovation Wave rapporteur</p> <p>Dragoş Pişlaru, MEP, Renew Europe Coordinator of the Employment and Social Affairs Committee, Co- rapporteur for the new Resilience and Recovery Facility</p> <p>Adélaïde Charlier, Student and climate activist, Youth for Climate, Special Adviser to EC Vice-President Frans Timmermans</p>

14:10 – 14:20 Q&A

14:20 – 14:45	6 ASPIRE principles of the 2030 Vision:	Moderator: Anne Vadasz Nilsson , Chair, Customers & Retail Markets WG, CEER
	What motivates consumers to act sustainably?	Linda Steg , Professor of environmental psychology, University of Groningen

6 ASPIRE Principles:

Affordability	Kristian Ruby , Secretary General, Eurelectric, Sorcha Edwards , Secretary General, Housing Europe
Simplicity	Bruno Liebhaber , Director General of CERRE and Chair of the EU Observatory on Online Platform Economy, Frauke Thies , Executive Director, SmartEn
Protection	Janusz Gwiazdowski , President, National Energy Ombudsmen Network (NEON), Petra Cakovska , Vice-President, Slovak Consumer protection society (SOS)
Inclusiveness	Stefan Bouzarovski , Chair of the European Union Energy Poverty Observatory, Paul Voss , Managing Director, Euroheat & Power
Reliability & Trust	Kirsten Glennung , Senior Sustainability and Projects Officer, E.DSO, James Watson , Secretary General, Eurogas
Empowerment	Dirk Vansintjan , President of REScoop.eu, Martin Salamon , Chief Counsel, Danish Consumer Council

14:45 – 14:55 Q&A (chatbox)

14:55-15:00	Concluding remarks	Anne Vadasz Nilsson , Chair, Customers & Retail Markets WG, CEER
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CEER strives to reach the ICER minimum 20% female speaker target at this event