

**EXTENDED PROGRAMME**

**11-22 OCTOBER**

**TOWARDS 2030: RESHAPING  
THE EUROPEAN ENERGY SYSTEM**

**#EUSEW2021**



# **A Consumer-Centric Energy Transition: Ensuring Inclusiveness**

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**Friday 22 October 2021 (9:00 – 10:30 CET)**

Online



## Welcome address and opening remarks

09h - 9h20

**Annegret Groebel**, President of the Council of European Energy Regulators (CEER)

**Monique Goyens**, Director General of the European Consumer Organisation (BEUC)

## Panel discussion

09h20 - 10h

**Adela Tesarova**, Head of Unit for Consumers, Local Initiatives and Just Transition, European Commission

**Barbara Steenbergen**, Head of Liason Office to the EU, International Unit of Tenants (IUT)

**Claire Roumet**, Director of Energy Cities

**Eugenie Bardin**, Head of Public Affairs of Enercoop

## Debate and Q&A

10h - 10h20

**Natalie McCoy**, Customers and Retail Markets Working Group Co-Chair (CEER)

## Conclusions

10h20 - 10h30

**Janusz Gwiazdowski**, President of National Energy Ombudsman Network (NEON)