

**CEER**

Council of European  
Energy Regulators



# Council of European Energy Regulators

**ANNUAL REPORT**

2021

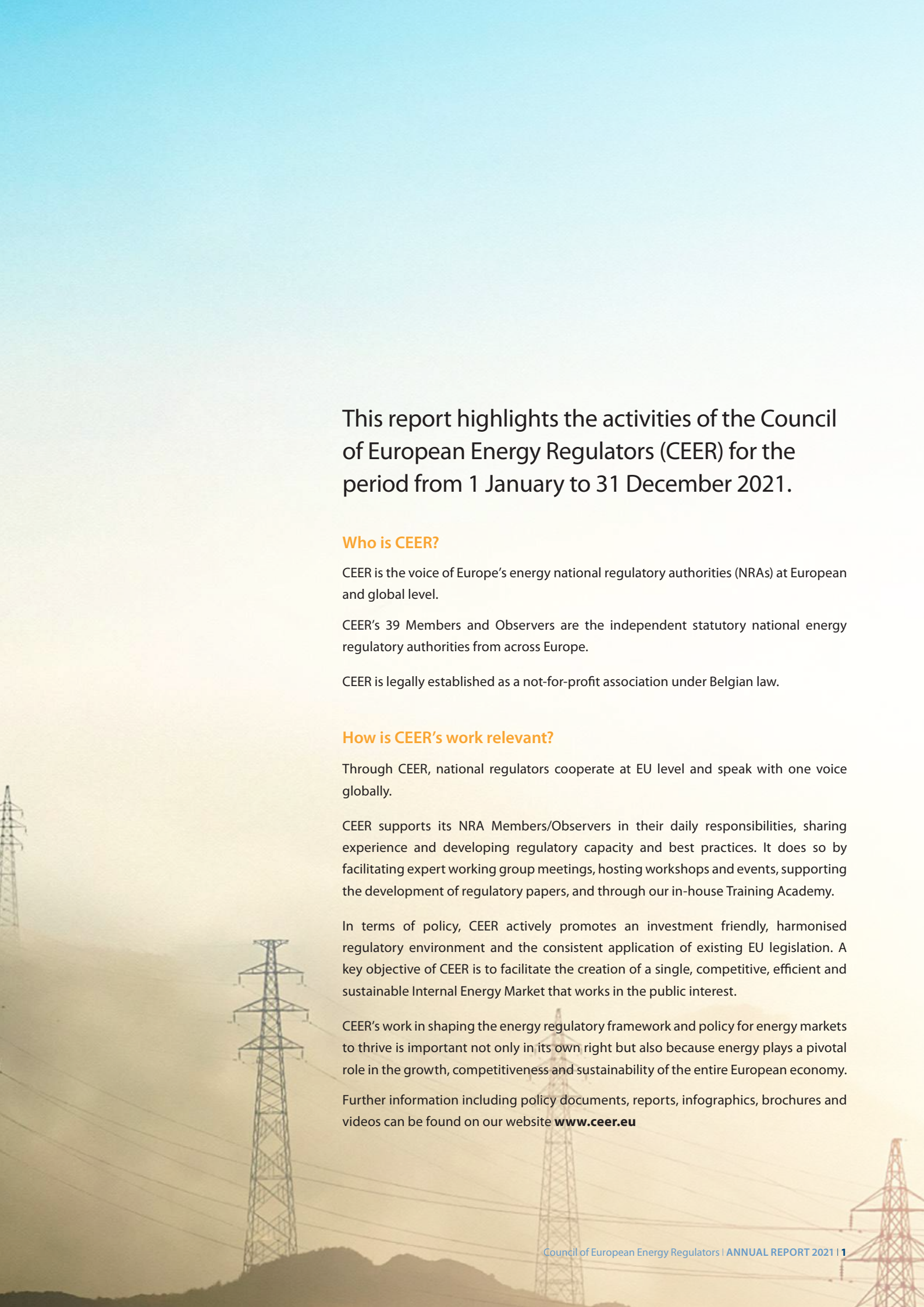




# 2021 ANNUAL REPORT OF THE COUNCIL OF EUROPEAN ENERGY REGULATORS







## This report highlights the activities of the Council of European Energy Regulators (CEER) for the period from 1 January to 31 December 2021.

### Who is CEER?

CEER is the voice of Europe's energy national regulatory authorities (NRAs) at European and global level.

CEER's 39 Members and Observers are the independent statutory national energy regulatory authorities from across Europe.

CEER is legally established as a not-for-profit association under Belgian law.

### How is CEER's work relevant?

Through CEER, national regulators cooperate at EU level and speak with one voice globally.

CEER supports its NRA Members/Observers in their daily responsibilities, sharing experience and developing regulatory capacity and best practices. It does so by facilitating expert working group meetings, hosting workshops and events, supporting the development of regulatory papers, and through our in-house Training Academy.

In terms of policy, CEER actively promotes an investment friendly, harmonised regulatory environment and the consistent application of existing EU legislation. A key objective of CEER is to facilitate the creation of a single, competitive, efficient and sustainable Internal Energy Market that works in the public interest.

CEER's work in shaping the energy regulatory framework and policy for energy markets to thrive is important not only in its own right but also because energy plays a pivotal role in the growth, competitiveness and sustainability of the entire European economy.

Further information including policy documents, reports, infographics, brochures and videos can be found on our website [www.ceer.eu](http://www.ceer.eu)



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# 01

## A MESSAGE FROM THE PRESIDENT

### **Delivering our 3D Strategy against all odds**

This has been another extraordinary year and we cannot start reflecting on what we achieved in 2021 without first mentioning the continuing pandemic situation. After a second year of online work and virtual meetings, we have almost become used to the way Covid-19 has changed our lives so profoundly. We are also increasingly aware of how much we miss in-person events and face-to-face meetings. Yet, despite these difficulties, we continued to deliver our programmes at a steady and impressive pace.

Twenty twenty-one was the concluding year for CEER's overall triennial 3D Strategy with the greatest focus in the last year being on the Dynamic regulation element. The two other core elements of the 3D Strategy were Digitalisation in the consumer interest and Decarbonisation at least cost. Each of the "Ds" should be considered in conjunction with the two others. For example, Dynamic regulation might be an efficient tool for decarbonisation while digitalisation could provide a way of driving growth and innovation within the energy system. To

highlight some of the work under dynamic regulation, we can mention the publication of joint ACER-CEER Market Monitoring Reports (already their 10th edition), the Regulatory Frameworks Report, the Pan European Cost Efficiency Benchmark for Transmission System Operators, the Analysis of the Covid-19 Pandemic's Effects on the Energy Sector, or the Report on Dynamic Regulation from NRAs' Perspective (to be published in 2022). Last but not least, we have created a space on the CEER website dedicated to Dynamic Regulation, where we plan to inform about the tools, projects and documents covering this topic. Two reports from research and work on dynamic regulation carried out in 2021 will be published in the first half of 2022.

Another important aspect of 2021 is the surge in energy prices that began in autumn following a period of very low prices in 2020, as the economy rebounded and other factors such as storage levels, weather and import levels contributed to the situation. Europe's energy regulators have been monitoring the



situation ever since and looking to ensure that there is no market misbehaviour that could artificially inflate prices. CEER has proved once again to be an important platform for information and discussion. This situation shows that the energy transition will need to be well-managed embedded in well-functioning markets providing efficient price signals so that the right choices can be made. It is important that the process relies on a holistic policy leaving no one behind and be also socially sustainable in the long term.

Apart from working on deliverables and activities as planned in CEER's annual work programme, we follow the European legislative process very closely and provide our input where we see fit based on our expertise. For example, in 2021, we responded to 12 public European Commission consultations on various issues, such as the Energy Efficiency Directive, Renewable Energy Rules – review, Hydrogen and Gas Market Decarbonisation Package, Consultation on the Data Act and Roadmap for the Action Plan on the Digitalisation of the energy sector.

Finally, I want to thank all people involved in CEER's work, starting with my fellow Board members, General Assembly members, all energy regulatory experts involved in our working groups/work streams as well as the drafting teams, without forgetting our small Secretariat in Brussels. I am proud that so many of you contributed your time and energy to delivering our work. I am honoured to lead this organisation towards new endeavours and upcoming challenges. We all stand together to empower consumers for the energy transition.



**Annegret Groebel**



# 2021

## IN NUMBERS



**6,915**  
Twitter followers



**6,697**  
LinkedIn followers



**546**  
Facebook followers



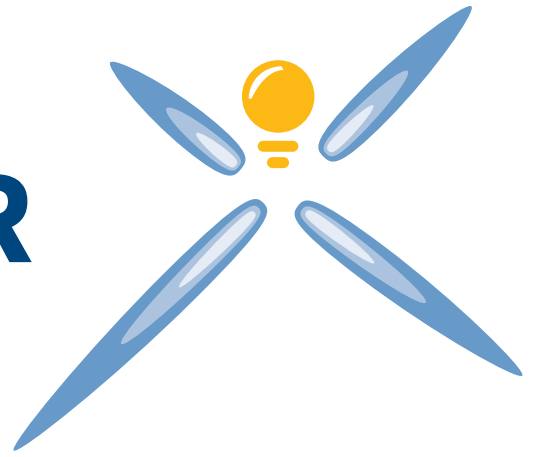
**8** Press releases



**21** CEER reports and  
**12** advocacy papers published

# CEER

Council of European  
Energy Regulators



**14** Online events  
**3700** Participants



**205**  
CEER meetings



**51** News alerts and  
**9** newsletters



**68,372**  
Website users





## CEER'S CORE WORK ON CONSUMERS AND RETAIL MARKETS

*“Fostering energy markets, empowering consumers”*

CEER's motto

Consumers and retail markets are an ongoing priority of CEER's work and that is why a large part of our work is dedicated to consumer protection and empowerment and to ensuring well-functioning and competitive retail markets. We are committed to discussing the role of consumers in the energy transition in a holistic way.

Regulators are dedicated to playing their part and encouraging all energy consumers to become more energy efficient.



*“Customers’ concerns must be considered, and solutions must be found regarding potentially problematic issues like the inability to fully partake in digital services due to economic or social status, the digital divide, or lack of information.”*

**Natalie McCoy** | Customers and Retail Markets Working Group Co-Chair

## MAIN HIGHLIGHTS

- ▶ We published a Report on Billing Issues in the Clean Energy for All Europeans Package providing an overview of the changes to billing and billing information for electricity consumers introduced by Clean Energy Package legislation.
- ▶ Together with the EU Agency for the Cooperation of Energy Regulators (ACER), we conducted our usual extensive monitoring report on Europe’s energy retail markets and consumer protection (MMR Report). The report evaluates retail markets performance across the EU and identifies relevant best practices to promote competition to the benefit of end consumers.
- ▶ We sought to identify and describe some of the emerging innovative business models and suggested appropriate regulatory actions which may be required to protect consumers.
- ▶ CEER chaired the European Commissions’ Consumer and Engagement Working Group. Two roundtable discussions were held by CEER (7 July and 7 October 2021) to discuss consumer engagement, green offers and misleading practices as well as practical approaches to promoting consumer trust in green energy markets. Following the roundtable discussions, we reported on the findings at the Citizens Energy Forum organised on 8-9 December 2021.
- ▶ Energy regulators decided upon CEER’s new overall policy strategy for 2022-2025 putting consumers in the centre of the energy transition. We will be promoting the energy transition by enabling energy system integration, placing consumers at the centre of energy markets with consumer-centric dynamic regulation and ensuring open, well-functioning and resilient markets nationally and across Europe.

## COMING UP

- ▶ CEER’s priorities for 2022 start with providing Guidelines of Good Practice on trustworthy green offers.
- ▶ We plan to produce the 4<sup>th</sup> Status Report for the Roadmap to 2025 Well-Functioning Retail Energy Markets; the 3<sup>rd</sup> report was published in early 2022.
- ▶ We will look into reviewing the metrics in CEER’s 2017 Handbook for National Energy Regulators in light of the CEP Implementation.
- ▶ Our next Market Monitoring Report developed with ACER will continue monitoring consumer empowerment and retail markets’ development including the energy price spikes and issues such as energy poverty.
- ▶ Together with The European Consumer Association (BEUC), we will hold a series of webinars linked to the 2030 Vision for Energy Consumers.
- ▶ Energy regulators will closely follow the legislative developments around the Hydrogen and Gas Market Decarbonisation Package and continue to deliver their input, also regarding the new legislative proposals for gas consumers.





# 04

## DIGITALISATION IN THE CONSUMER INTEREST

CEER's work on digitalisation follows in large part the 2019 CEER conclusions paper on dynamic regulation to enable digitalisation of the energy system. The paper sets out recommendations for regulators, Distribution System Operators (DSOs) and other stakeholders, outlining a pathway to get the best out of energy digitalisation in the consumer interest.



*“CEER stresses the importance of ensuring that digitalisation empowers energy consumers through new services and products and does not create additional hurdles or worsen the digital divide.”*

**Jana Haasová** | Customers and Retail Markets Working Group Co-Chair

## MAIN HIGHLIGHTS

- ▶ CEER published its Report on Innovative Business Models and Consumer Protection Challenges, which assesses innovative business models and their impact on regulatory frameworks, as well as their implications for consumer protection. The report provides key takeaways and ways forward on identified regulatory challenges.
- ▶ Following some recommendations set in the 2019 CEER conclusions paper on dynamic regulation to enable digitalisation of the energy system, CEER organised two webinars on data accessibility in early 2021. One webinar focused mainly on consumer data, while the other discussed data related to system operation.
- ▶ CEER’s First Analysis of the COVID-19 Pandemic’s Effects on the Energy Sector identified remote operations and increased digitalisation as one of the key developments during the first year of the COVID-19 pandemic. Processes and services became more digital and digital tools proved overall to be useful to maintain operations and productivity during the months of strict lockdowns across Europe.
- ▶ CEER has been actively following the process for the development of the Network Code on Cybersecurity and is involved wherever possible.
- ▶ CEER gave input to the European Commission on “Roadmap to the Action Plan on the Digitalisation of the Energy Sector”.

## COMING UP

- ▶ CEER started work on an update of the CEER Cybersecurity Report, which includes the cybersecurity benchmark addressing the cyber-related measures in Member States.
- ▶ Taking into account the discussion at the 2021 webinars on data accessibility, CEER will delve further into the topic of distribution system operator (DSO) data.





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## DECARBONISATION AT LEAST COST

Decarbonisation is the greatest energy challenge for tomorrow's world. We need to reduce greenhouse gas emissions during production processes. We need to find alternatives and allow for innovation, particularly in the energy sector. Our priority is a cost-efficient, whole system approach, and decarbonisation process.



*“We must adopt a gradual and flexible regulatory approach to facilitate the emergence of competitive hydrogen markets, by defining core principles and guaranteeing a level playing field, ownership unbundling, third-party access, transparency and regulatory oversight.”*

**Pedro Verdelho** | Vice President and Gas Working Group Chair



*“Electricity markets are facing unprecedented changes. As they adapt to meet global decarbonisation targets, electricity markets must safeguard security of supply and ensure affordability in the increasingly challenging context of climate change.”*

**Christine Materazzi-Wagner** | Electricity Working Group Chair

## MAIN HIGHLIGHTS

- ▶ The ACER-CEER Position on the Trans-European Energy Networks Regulation (TEN-E) was published early in the year.
- ▶ CEER published its paper on the Distribution Network Developments, which addresses aspects that DSOs should consider when preparing and consulting on their network development plans, as well as actions that national regulatory authorities could take to foster transparency and participation in distribution network planning processes.
- ▶ We published the biennial CEER Status Reviews of Renewable Energy Support Schemes in Europe covering 2018 and 2019 data.
- ▶ We also published information on the status quo of formally supported RES (renewable energy sources) installation in Europe in our 2<sup>nd</sup> CEER Paper on Unsupported RES.
- ▶ CEER shared its view on demand side flexibility, in a Response to the European Commission’s ASSET Study on Regulatory Priorities for Enabling Demand Side Flexibility.
- ▶ In the published CEER Report on Long-Term Generation Investment Signals in a Market with High Shares of Renewables were shared some considerations on whether the market framework currently in place in Europe is fit for the steady development of renewable energy, and if it will carry the necessary long-term generation investment signals.
- ▶ CEER also published a Report on Redispatching Arrangements in Europe against the Background of the Clean Energy Package Requirements, looking at the redispatching requirements laid out in Article 13 of the updated Regulation (EU) 2019/943.
- ▶ ACER and CEER published two white papers on power-to-gas and regulating hydrogen networks.
- ▶ ACER and CEER jointly published a position paper on key regulatory requirements to achieve gas decarbonisation, including nine recommendations. These recommendations aim at 1) enabling of a gradual and flexible regulation for hydrogen, 2) ensuring a level playing field in a decarbonised and integrated energy system, and 3) empowering and protecting consumers for the energy transition.

## COMING UP

- ▶ CEER will continue to monitor, in collaboration with ACER, the performance of Europe’s electricity and natural gas markets, including a broader analysis and understanding of consumer rights issues through the design of new sustainability indicators. This includes also an analysis of regulators’ views on the proposed legislative changes of the Hydrogen and Gas Market Decarbonisation Package.
- ▶ We will start work again to update the biennial status review of renewable support schemes in Europe. Tendering procedures to determine the level of support for renewables will be looked at more closely in this update.
- ▶ We will finalise the short paper on storage facilities in electrical distribution systems.
- ▶ CEER will look at Electric Vehicles, both from the perspective of the consumer and from the DSO and distribution grid.
- ▶ We will share regulators’ views on the Commission’s Offshore Renewable Energy Strategy and follow legislative processes related to this issue.
- ▶ CEER will look at the DSOs’ new connections and use of flexible connections.
- ▶ The repurposing of gas infrastructure in the context of decarbonisation will be considered by CEER.
- ▶ Later in the year, CEER will start work on the update of the Power Losses Report.





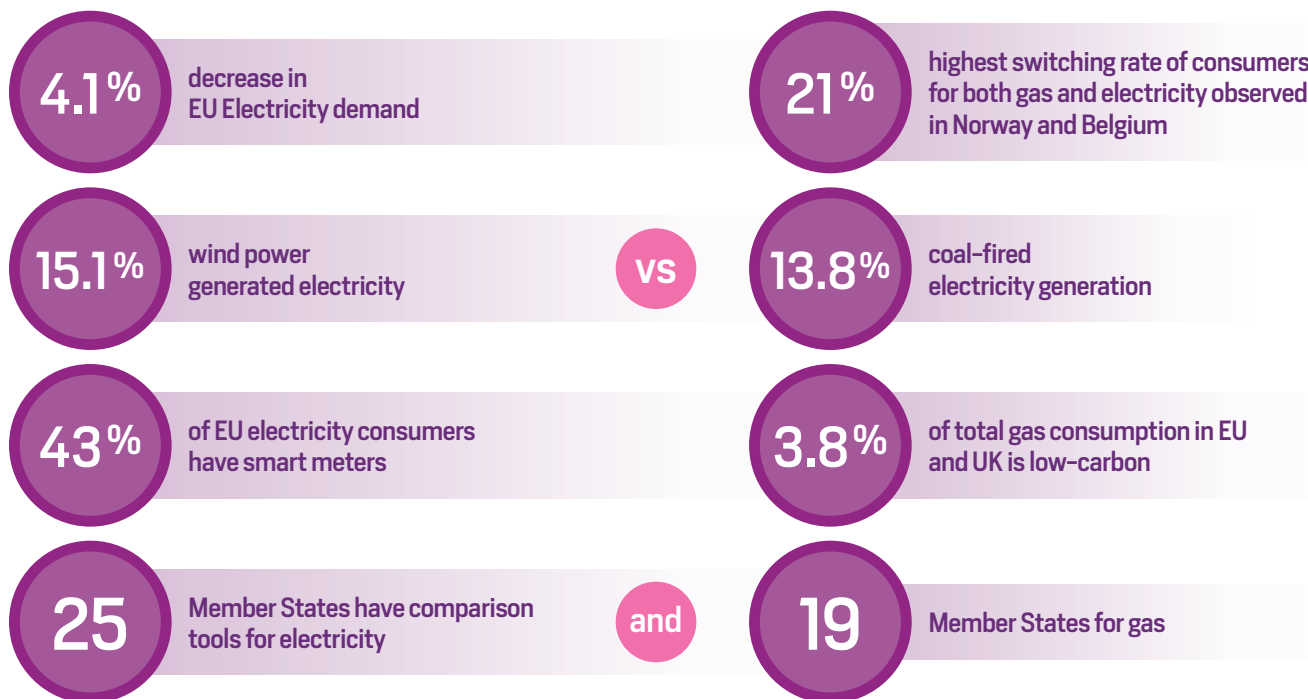
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## DYNAMIC REGULATION

### Dynamic regulation refers to:

- ▶ Full and coherent implementation in practice of the legislative and regulatory frameworks in the European Union;
- ▶ Appropriate oversight to ensure markets are trustworthy;
- ▶ A strong link between the evolution of the energy sector and regulatory implementation by developing a future proofed European solution; and
- ▶ Adaptive regulation, inciting regulators to evolve, to be open to innovation, and to work on enhancing their frameworks, while pursuing reasonable stability and ensuring predictability for market players and easier understanding for consumers.

Therefore, CEER's position is that regulation must be stable but not static. Regulation must also adapt to a fast-changing environment and to the market evolutions that energy transition will bring about, whilst continuing to protect the European energy consumers' interests effectively.



**SOURCE:** ACER-CEER Market Monitoring Reports published in 2021 with 2020 data unless otherwise specified.



*“There is a need to develop regulatory frameworks that balance the tension between achieving regulatory goals without discouraging innovation.”*

**Annegret Groebel** | President and Market Integrity and Transparency Working Group Chair

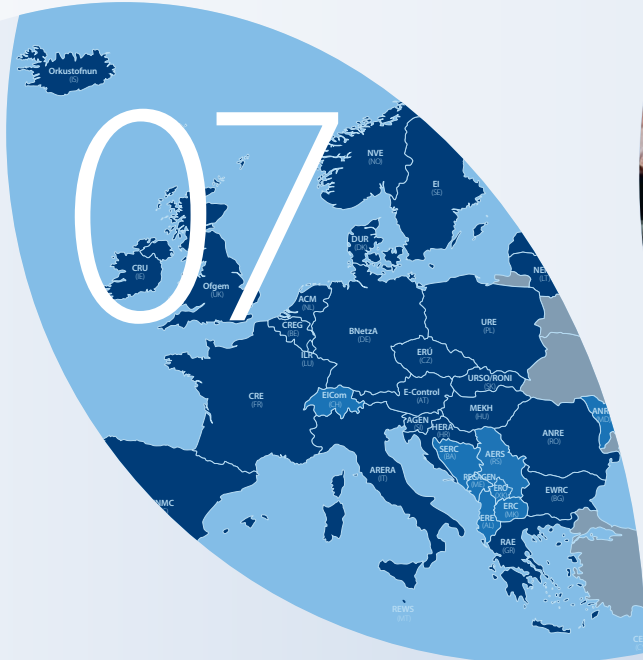
## MAIN HIGHLIGHTS

- ▶ CEER reported on the regulatory aspects of conditions for investments in electricity and gas networks.
- ▶ We published a note on our Approach to More Dynamic Regulation, which gives an initial look into the use of dynamic regulation tools used amongst NRAs and related considerations.
- ▶ In preparation for the Hydrogen and Gas Markets Decarbonisation Package, CEER has contributed to the European Commission’s roadmap as well as to their public consultation in the legislative process. In both responses, regulators emphasise that the adoption of a gradual and flexible regulatory approach to developments related to hydrogen is key.
- ▶ We published a report on Monitoring NRA’s independence where we discussed the organisational framework within which Europe’s national energy regulators operate.
- ▶ We have created a dedicated space on the CEER website providing information on dynamic regulation and related documents visit: [www.ceer.eu/dynamic-regulation](http://www.ceer.eu/dynamic-regulation).

## COMING UP

- ▶ We will finalise the paper on regulatory sandboxes (use of sandboxes, i.e. special testing environments, is a key element of dynamic regulation).
- ▶ CEER will finalise the triennial benchmarking report on the quality of energy supply.
- ▶ Dynamic regulation will continue to be a key principle in the upcoming CEER reflection paper on long-term energy storage in the gas sector.
- ▶ We will continue to report annually on the regulatory aspects for investments in electricity and gas networks.





# CAPACITY BUILDING IN EUROPE AND BEYOND

With the ongoing pandemic, all CEER Training Academy courses were organised online except for one that was held in hybrid format. The online setup has challenged us to find solutions to better engage with participants during training. From now on, we will continue offering courses online, onsite and in hybrid mode.

**11** CEER  
training  
courses

**224** regulatory staff trained from **44** countries

**127** **18**  
trainers from countries

**61** regulatory staff from  
RAERESA trained from **19** African countries

## MAIN HIGHLIGHTS

- ▶ In 2021, we successfully delivered 11 training courses.
- ▶ Our training courses are developed by energy regulators for regulators and range from the fundamentals of energy regulation to specialised areas such as market monitoring or legal topics. We introduced fresh topics to reflect recent developments and new frameworks in the energy sector, such as electricity market design and renewables, gas regulation and energy system integration.
- ▶ Two courses were open to the public, the training on Energy Communities and New Actors in the Energy Sector and the training co-organised with EFET on European Wholesale Electricity and Gas Market Trading.
- ▶ A new hybrid system has been installed in our meeting rooms which will provide participants and trainers with additional tools for more interactive trainings and sessions.
- ▶ We continued to deliver on the Memorandum of Understanding (MoU) signed by CEER and RAERESA (the Regional Association of Energy Regulators of Eastern and Southern Africa) in 2019 to provide short-term

capacity-building for regulators in Africa on a range of issues. Two activities with the online format could still be arranged under this MoU. A tailor-made training on Energy Utility Benchmarking was organised with the online format in February with 39 participants from RAERESA. The second activity was an online training on energy fundamentals delivered in French language to 22 participants from six African countries in December. In addition, a peer review activity for AREEN (Burundi regulator), initiated the previous year was finalised in 2021.

- ▶ Our active involvement continued with regulators worldwide via the International Confederation of Energy Regulators (ICER). CEER's President, Annegret Groebel, is a Vice Chair and Ms Andrea Lenauer, became a Vice Chair of the Women in Energy initiative.
- ▶ ICER relaunched its Chronicle, a magazine dedicated to energy regulation and published twice a year. CEER is happy to contribute to this excellent publication.

## COMING UP

- ▶ CEER will continue to propose courses specifically designed for regulators, with a couple of courses also open to the public.
- ▶ In the international sphere, CEER will continue cooperating with RAERESA and the European Bank for Reconstruction and Development (EBRD).
- ▶ There will be two more modules to close the series of training sessions for French-speaking African countries under the cooperation with RAERESA.
- ▶ The well-established Eastern Partnership workshop will again be organised with the European Commission and the ECRB.
- ▶ CEER members also look forward to reconnecting with our American colleagues during the 15<sup>th</sup> EU-US Roundtable.
- ▶ CEER will continue to be actively involved in ICER and the organisation of the World Forum on Energy Regulation (WFER) in March 2023 in Peru.

## EU4ENERGY PROGRAMME

CEER is one of three implementing partners of the EU4Energy Programme, Phase II which runs for four years and in 2021 CEER completed its first year.

CEER is specifically responsible for programme implementation in Armenia, Azerbaijan and Belarus, as well as for regional coordination and overall communication and visibility for the programme in all six Eastern Partnership (EaP) countries.

The status-quo reports and recommendations for improvement were compiled based on the action plans agreed upon for the beneficiary countries. The programme's experts from CEER NRAs responded to emerging needs/requirements of the beneficiaries, organised workshops, training courses, and roundtables in compliance with the beneficiaries' interest. Furthermore, multiple communication and visibility activities were organised, ranging from the kick-off conference to the Autumn Digital EU4Energy Week for Eastern Partnership Universities, as well as the specialised training specifically developed by CEER for EaP country representatives.

Coming up, country action plans for 2022 will be developed in close cooperation with beneficiary institutions to best serve their needs and provide guidance according to EU legislation and best practices.

More info at [www.ceer.eu/eu4energy](http://www.ceer.eu/eu4energy)



## 2021 EVENTS AT A GLANCE

CEER is committed to wide stakeholder engagement to gather expert views to inform our vision and policy advice and share our findings and recommendations to the public.

This year did not allow for in-person events, but we organised an online annual conference, workshops and webinars instead. For some events we partnered with ACER, BEUC, NEON, FSR, AIB, ECRB and MedReg. All recordings are accessible on our website.

We continued our well-established engagement with EU Institutions and closely followed the European Green Deal and related initiatives. We provided our feedback and responses to numerous public consultations.



## WEBINARS AND ONLINE EVENTS

10 FEBRUARY 2021

### **CEER Webinar Series on Data Accessibility: #1 Market and Consumer Data**

This webinar focused on consumer and market data.

11 FEBRUARY 2021

### **Green Hydrogen for Industry – Regulatory Online Workshop**

The webinar was organised with Verbund in cooperation with ACER and CEER and presented topics such as electrolysers in balancing markets, certification of green gases and repurposing of gas grids.

17 FEBRUARY 2021

### **CEER Webinar Series on Data Accessibility: #2 System Data**

The regulatory, TSOs and DSOs perspective was discussed with regard to system data. NRAs also shared experiences in data sharing implementation.

30 MARCH 2021

### **CEER Annual Conference 2021 – Dynamic Regulation in Practice: The energy sector during the pandemic and Energy Transition**

One session of the conference was developed around the theme of the pandemic's effects on the energy sector with presentation of our freshly published report on this topic. The second session demonstrated how NRAs adapted and evolved with regard to regulatory frameworks that fit the energy sector transition.

29 APRIL 2021

### **9<sup>th</sup> Eastern Partnership Workshop**

After the break due to the COVID-19 pandemic, the workshop took place online. The main topic was the impact of the pandemics on the energy sector and "Just Transition" for all.

26-27 MAY 2021

### **3<sup>rd</sup> Trilateral CEER-ECRB-MEDREG Online Workshop**

The sessions for this workshop were developed around the overall topic of Regulatory means to foster active customer engagement – Flexibility, demand-response, prosumers.

6 JULY 2021

### **Webinar presenting the Gas Volume of the ACER-CEER Annual Report on the Results of Monitoring the Internal Electricity and Gas Markets**

The purpose of the webinar was to present the main findings and recommendations of the Gas Market Monitoring volume. First volume of the MMR series.

14 JULY 2021

### **International Forum organised by ICER: The challenges of the energy sector after the pandemic**

The event aimed to discuss the global perspectives for LNG as well as future trends in the LNG market in the context of decarbonisation.

15 JULY 2021

### **CEER Online Stakeholder Forum**

The first ever stakeholder forum aimed to present our upcoming strategy and work programme.

14 SEPTEMBER 2021

### **ACER-CEER Webinar on the Rules to Prevent Methane Leakage in the Energy Sector: Focus on Possible Actions**

The webinar addressed the ACER-CEER key recommendations on the introduction of the new rules to prevent methane leakage in the energy sector.

11 OCTOBER 2021

### **Gas consumers fuelling the energy transition: Their needs regarding certification of renewable gases** *Event by AIB-CEER-FSR during EUSEW*

The event aimed at providing more clarity and debate on what gas consumers need from the gas certificate system design and how they can influence the energy transition through their consumption choices.

22 OCTOBER 2021

### **A Consumer Centred Energy Transition: from Vision to Implementation** *Event by CEER-BEUC-NEON during EUSEW*

The event brought together key stakeholders to discuss the principle of inclusiveness and its implementation in the new EU legislative package.

5 NOVEMBER 2021

### **ACER-CEER Webinar on the Electricity Wholesale Market Monitoring Report**

The purpose of the webinar was to present the main findings and recommendations of the Electricity Market Monitoring volume.

10 NOVEMBER 2021

### **ACER-CEER Webinar on the Energy Retail and Consumer Protection Market Monitoring Report**

The webinar closed the series of MMR presentations, discussing the main findings, the trends and developments in 2020.



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## THE FACES BEHIND CEER

### **CEER'S VALUES ARE:**

**COOPERATION:** We cooperate and collaborate, acting in solidarity in the European public interest.

**EVIDENCE:** We use evidence to independently promote regulatory positions and well-functioning markets in the consumer interest.

**EXPERTISE:** We value expertise and are dedicated to delivering excellent regulatory outcomes.

**RESPECT:** We act in a positive team environment with integrity and respect to all, also valuing equality and diversity.

We owe our achievements first and foremost to the commitment of our Board, General Assembly, Working Group chairs, NRA staff volunteers, the Training Advisory Board and course lecturers, the Secretariat and of course the support from many external parties.

## PRESIDENCY AND BOARD



**Annegret Groebel**  
BNetzA, Germany  
President



**Jean-Laurent Lastelle**  
CRE, France  
Vice President



**Koen Locquet**  
CREG, Belgium  
Vice President



**Wolfgang Urbantschitsch**  
E-Control, Austria  
Vice President



**Pedro Verdelho**  
ERSE, Portugal  
Vice President

The CEER Board is composed of a President and four Vice Presidents. The Board members have a 2.5-year term of office; the current terms of Vice Presidents run to 11 November 2022.

Groebel was re-elected CEER President for a new mandate running from 12 July 2021 to 23 January 2024.

## GENERAL ASSEMBLY

The General Assembly held eight meetings in 2021 and is composed of senior representatives from member national energy regulatory authorities.

## SECRETARIAT



Charles Esser is CEER's Secretary General and oversees the day-to-day business in the Brussels-based Secretariat. During most of 2021, the Secretariat had nine staff members.

From left, Irama Zamora, Myriam De Meyer, Andra Banea, Martina Schusterová, Silke Huber, Rasha Zeina, Liselotte Gijzemijter, Christina Riegler and Charles Esser.



## TRAINING ADVISORY BOARD

Our Training Academy benefits from the active contribution of an Advisory Board, comprising academics, energy sector professionals and former regulators who bring the external knowledge to our courses. Mr Johannes Kindler chaired the Training Advisory Board since June 2019 and stepped down at the end of 2021.

## CURRENT ADVISORY BOARD MEMBERS:



**Johannes Kindler**  
(Chair)



**Prof. Tomás Gómez**  
(Pontificia Comillas  
University)



**Prof. Monica Giulietti**  
(University of  
Loughborough)



**Jorge Vasconcelos**  
(Technical University of  
Lisbon)



**Margot Loudon**  
(Eurogas)



**Richard Cowart**  
(RAP)



**Jean-Arnold Vinois**  
(Jacques Delors Institute)



**Tooraj Jamasb**  
(Copenhagen Business  
School)



**Mike Bostan**  
(EFET)



**Roberto Zangrandi**  
(E.DSO)

## FORMER ADVISORY BOARD MEMBERS:



**Asta Sihvonen-Punkka**  
(Fingrid)



**Michael Thomadakis**  
(DESFA)



**Peter Styles**  
(EFET)



**Heinz Hilbrecht**

## WORKING GROUP AND WORK STREAM CHAIRS

CEER Working Groups and Work Streams are chaired by NRA staff from across Europe.

### General Assembly

### Board

### Secretariat

<b>International Relations Group</b>  J.-L. Lastelle	<b>Market Integrity and Transparency</b>  A. Groebel	<b>Electricity</b>  C. Materazzi-Wagner VCs: B. Hussey and J. Roupe	<b>Gas</b>  P. Verdelho VCs: T. Maes and B. Esnault	<b>Customers and Retail Markets</b>   N. McCoy and J. Haasová	<b>Distribution Systems</b>  V.-P. Saajo VC: L. van Rensburg
	<b>Wholesale Energy Market (WEM)</b> C. Kawann R. Pacheco Z. Pek	<b>Renewables (RES)</b> N. Schmitz M. Sorger	<b>Regulatory Gas Strategy (RGS)</b> A. Francois M. Krug C. Marcantonini	<b>Customer Empowerment (CEM)</b> S. Arent C. Heng	<b>Energy Quality of Supply (EQS)</b> O. Radovc M. Westermann
		<b>Future Policy (FP)</b> S. Kaiser	<b>Liquefied Natural Gas (LNG)</b> Y. Poncelet R. Prieto	<b>Innovation and Retail Markets (IRM)</b> J. Haasová A. Paillard	<b>Cybersecurity (CS)</b> ØA. Arntzen Toftegaard R. Picard
		<b>Incentives Regulation &amp; Efficiency Benchmarking (IRB)</b> M. Odijk	<b>Gs Decarbonisation Legislation (GDL)</b> K. Nardoslawsky M. La Cognata N. McCoy	<b>Monitoring Retail Markets (MRM)</b> D. Erdem S. Paizoni	
		<b>Infrastructure (INF)</b> R. Vailati	<b>Gas Infrastructure (GIF)</b> B. Esnault C. Millgram	<b>Retail Markets Roadmap WS (RMR)</b> P. Boeri M. Johansson	
<b>Strategy Steering Group (SSG)</b>  A. Groebel	<b>European Policy Unit (EPU)</b>  N. Horstmann VCs: T. Kupčina & C. Petruzzo	<b>Work Programme Drafting Committee (WPDC)</b>  M. Bērziņa	<b>Legal Affairs Committee (LAC)</b>  K. Locquet VCs: A. Linov & B. Heremans	<b>Regulatory Benchmarking Workstream (RBM)</b>  N. Hortstmann	<b>Ad hoc Covid-19 Group (DSG)</b>  J.-L. Lastelle

CEER Working Group and Work Stream Chairs as of December 2021

# APPENDIX I

## 2021 PUBLICATIONS

An overview of key messages was published in two reports “What regulators stood for in the first half of 2021!” and “What regulators stood for in the second half of 2021!”

### CROSS-SECTORAL

- CEER Response to the European Commission’s Public Consultation on the EU energy efficiency directive (EED)  
*09 February 2021*
- CEER response to the European Commission’s public consultation on the process for a review of the EU renewable energy rules  
*12 February 2021*
- ACER-CEER Paper on Improving the Proposed TEN-E Revision  
*5 March 2021*
- CEER Report on Regulatory Frameworks for European Energy Networks 2020  
*11 March 2021*
- CEER First Analysis of the COVID-19 Pandemic’s Effects on the Energy Sector  
*29 March 2021*
- CEER Approach to More Dynamic Regulation  
*April 2021*
- CEER Report on Monitoring NRAs’ Independence  
*26 April 2021*
- What Regulators Stood for in the First Half of 2021  
*July 2021*
- CEER 2022-2025 Strategy Empowering Consumers for the Energy Transition  
*10 June 2021*
- CEER Response to the Commission Consultation on the CEEAG  
*02 August 2021*

- CEER Paper as Response to the Commission Consultation on the Data Act  
*03 September 2021*
- CEER Input to the European Commission Roadmap for the Action Plan on the Digitalisation of the Energy Sector  
*September 2021*
- CEER Report on Innovative Business Models and Consumer Protection Challenges  
*20 September 2021*
- CEER 2nd Paper on Unsupported RES  
*21 October 2021*
- CEER Feedback to the European Commission on the Review of the Directive 2018/2001/EU on the Promotion of the Use of Energy from Renewable Sources  
*18 November 2021*
- CEER Feedback to the European Commission on the Proposal for an EU Directive on Energy Efficiency (recast) COM(2021) 558  
*19 November 2021*

### ELECTRICITY

- CEER Response to the European Commission ASSET Study on Regulatory Priorities for Enabling Demand Side Flexibility  
*18 May 2021*
- CEER Report on Long-Term Generation Investment Signals in a Market with High Shares of Renewables  
*5 May 2021*
- CEER Status Review of Renewable Support Schemes in Europe for 2018 and 2019  
*28 June 2021*
- CEER Views on Electricity Distribution Network Development Plans  
*24 November 2021*
- CEER Report on Redispatching Arrangements in Europe against the Background of the Clean Energy Package Requirements  
*21 December 2021*



## GAS

- CEER Response to the European Commission's Public Consultation on the Priority List for the establishment of Gas Network Codes and guidelines  
*29 January 2021*
- CEER Input on the European Commission's Hydrogen and Gas Markets Decarbonisation Package roadmap  
*9 March 2021*
- CEER Response to the European Commission's Public Consultation on the Hydrogen and Gas Market Decarbonisation Package  
*22 June 2021*
- ACER-CEER Position Paper on the Key Regulatory Requirements to Achieve Gas Decarbonisation  
*20 December 2021*
- CEER response to the European Commission's public consultation on the priority list for the development of gas network codes and guidelines for 2022 (and beyond)  
*23 December 2021*

## CUSTOMERS AND RETAIL MARKETS

- CEER Report on Billing Issues in the Clean Energy for All Europeans Package  
*23 March 2021*

## PRESS RELEASES

- CEER's Annual Conference looks at the energy sector in light of both the ongoing pandemic and the Energy Transition  
*30 March 2021*
- European and Mediterranean regulators continue to encourage greater consumer engagement in markets  
*26 May 2021*
- Promoting the Clean Energy Transition in the Eastern Partnership Countries: EU4Energy  
*8 July 2021*
- Annegret Groebel is re-appointed President of the Council of European Energy Regulators  
*12 July 2021*
- EU and CEER Launch Training on Electricity Market Design and Green Deal for Eastern Partnership Countries  
*19 October 2021*
- European Union Hosts Autumn Digital EU4Energy Week for Eastern Partnership Universities  
*25-29 October 2021*
- EU4Energy Launched Series of Workshops for Representatives of the Ministry of Territorial Administration and Infrastructure and the Energy Regulatory Authority of the Republic of Armenia  
*8-19 November 2021*
- EU4Energy and the Ministry of Energy of the Republic of Azerbaijan Host Roundtable on Clean Energy Transition in Azerbaijan  
*29 November 2021*

# APPENDIX II

## PRESENTATIONS AT EXTERNAL EVENTS

- **GROEBEL, Annegret,**  
CEER President, Eurelectric online event: Power Distribution Grids: Critical Enabler of the European Energy Transition  
*Online, 14 January 2021*
- **GROEBEL, Annegret,**  
CEER President, Green Tech Forum Vilnius  
*Online, 26 January 2021*
- **GROEBEL, Annegret,**  
CEER President, CERRE - Reaching Net-Zero: Scenarios and Regulation to Rethink Sector Coupling  
*Online, 16 March 2021*
- **LASTELLE, Jean-Laurent,**  
CEER Vice-President and chair of the CEER International Relations Group, New Energy Landscape Hub Series - Energy System Integration at the distribution level: key to delivering the EU Green Deal  
*Online, 18 March 2021*
- **FRANCOIS, Anneke; KRUG, Markus; MARCANTONINI, Claudio;**  
Co-chairs of the CEER Regulatory Gas Strategy Workstream; SAAJO, Veli-Pekka, Chair of CEER Distribution Systems Working Group, 2<sup>nd</sup> workshop on flexibility markets of the future and TSO-DSO cooperation  
*Online, 22 March 2021*
- **GROEBEL, Annegret,**  
CEER President, Joint DUR-FSR-CSEI book launch: Energy regulation in the green transition: an anthology  
*Online, 25 March 2021*
- **GROEBEL, Annegret,**  
CEER President, Eurogas annual conference – Gas: fit for 55?  
*Online, 25 March 2021*
- **ESSER, Charles,**  
CEER Secretary General, CA EED II - Concerted Action on the Energy Efficiency Directive plenary meeting  
*Online, 25 March 2021*
- **GROEBEL, Annegret,**  
CEER President, Conference organised by Dauphine Club of Regulators and OECD  
*Online, 16 April 2021*
- **GROEBEL, Annegret,**  
CEER President, FSR Debate on Gas Stranded Assets  
*Online, 28 April 2021*
- **VERDELHO, Pedro,**  
Chair of the CEER Gas Working Group; 35<sup>th</sup> Madrid Forum: ACER-CEER White Papers on Hydrogen and Power to Gas  
*Online, 29 April 2021*
- **GROEBEL, Annegret,**  
CEER President, 9<sup>th</sup> workshop of Eastern Partnership Energy Regulatory Bodies  
*Online, 29 April 2021*
- **MATERAZZI-WAGNER, Christine,**  
Chair of the CEER Electricity Working Group; SAAJO, Veli-Pekka, Chair of the CEER Distribution Systems Working Group; DR4EU-EER conference: The benefits of demand response for electricity retailers and consumers  
*Online, 6 May 2021*
- **GROEBEL, Annegret,**  
CEER President, Offshore Wind Transmission Europe  
*Online, 11-12 May 2021*
- **VERDELHO, Pedro,**  
Chair of the CEER Gas Working Group, European Commission Stakeholder Workshop on Hydrogen and Decarbonised Gas Markets Package  
*Online, 18 May 2021*
- **SAAJO, Veli-Pekka,**  
Chair of the CEER Distribution Systems Working Group; HUSSEY, Barry Hussey, Vice Chair of the CEER Electricity Working Group; Joint TSO-DSO Workshop "Roadmap on Demand-Side Flexibility"  
*Online, 20 May 2021*
- **SAAJO, Veli-Pekka,**  
Chair of the CEER Distribution Systems Working Group, Geode Spring webinar: Distribution infrastructure at the centre of the energy transition  
*Online, 26 May 2021*
- **VADASZ-NILSSON, Anne,**  
Member of the CEER Customers and Retail Markets Working Group, Dynamic pricing in the electricity retail market  
*Online, 26 May 2021*
- **GROEBEL, Annegret,**  
CEER President, Next Generation Wind Energy conference 2021,  
*Online, 3 June 2021*
- **GROEBEL, Annegret,**  
CEER President, Citizens Energy Congress  
*Online, 14-15 June 2021*
- **VERDELHO, Pedro,**  
Chair of the CEER Gas Working Group, Florence School of Regulation Regulatory Policy Workshop "A Market Framework for Hydrogen"  
*Online, 18 June 2021*
- **ESSER, Charles,**  
CEER Secretary General, Kick-off conference: Stronger together – EU for EaP neighbourhood  
*Online, 8 July 2021*

- **GROEBEL, Annegret,**  
CEER President, The challenges of the energy sector after the pandemic  
*Online, 14 July 2021*
- **McCOY, Natalie,**  
CEER Customers and Retail Markets Working Group Working Group Co-Chair, Second Roundtable on Consumer Rights (DG ENER Roundtable discussions)  
*Online, 8 September 2021*
- **ESSER, Charles,**  
CEER Secretary General, Fit for 55 Debate – EESC TEN Section  
*Online, 10 September 2021*
- **GROEBEL, Annegret,**  
CEER President, Oxera net zero event  
*Online, 14 September 2021*
- **GROEBEL, Annegret,**  
CEER President, The Truth about Sector Coupling  
*Online, 20 September 2021*
- **PETRUZZO, Chiara,**  
Vice Chair of the CEER European Policy Unit, EnTech World Congress  
*Online, 22 September 2021*
- **LA COGNATA, Marco,**  
Co-Chair of the CEER Gas Decarbonisation Legislation Workstream; joint webinar of the Florence School of Regulation and the Environmental Defense Fund: Is the EU ready for new methane legislation?  
*Online, 24 September 2021*
- **ESNAULT, Benoît,**  
Vice chair of the CEER Gas Working Group, GIE annual conference Lucerne & online, 12-13 October 2021
- **ESSER, Charles,**  
CEER Secretary General, Energy Storage Global Conference 2021  
*Online, 20 October 2021*
- **GROEBEL, Annegret,**  
CEER President, EUSEW 2021 “Consumer-Centric Energy Transition: Ensuring Inclusiveness”  
*Online, 22 October 2021*
- **LACHER, Eva,**  
CRM WG observer, EUSEW 2021 “Prosumer and energy community engagement in local flexibility markets”  
*Online, 26 October 2021*
- **BONGART, Daniel,**  
Member of the CEER Distribution Systems Working Group, DENA Congress  
*Berlin, 8-9 November 2021*
- **VAN RENSBURG, Louise,**  
Vice chair of the CEER Distribution Systems Working Group, Flexibility: The enabler for a clean energy future?  
*Online, 10 November 2021*
- **LOCQUET, Koen,**  
CEER Vice President, CEDEC annual congress  
*Brussels, 10 November 2021*
- **SAAJO, Veli-Pekka,**  
Chair of the CEER Distribution Systems Working Group, ENTSO-E Stakeholder Webinar: 2030 Market Design to enhance distributed flexibility  
*Online, 10 November 2021*
- **MAES, Tom,**  
Vice chair of the CEER Gas Working Group, Flame  
*Amsterdam, 24 November 2021*
- **GROEBEL, Annegret,**  
CEER President, European Liberal Forum (ELF) - EU Energy Market  
*Online, 25 November 2021*
- **URBANTSCHITSCH Wolfgang,**  
CEER Vice President, ENTSO-E conference “Net Zero: Towards a climate-neutral energy system by 2050”  
*Online, 26 November 2021*
- **GROEBEL, Annegret,**  
CEER President, Enlit Hub session: “Grid Investments - What is planned”, Enlit, Milan  
*Online, 1 December 2021*
- **HORSTMANN, Nadia,**  
Chair of the CEER Regulatory Benchmarking Workstream, EU Climate Leadership Summit  
*Online, 2 December 2021*
- **McCOY, Natalie,**  
Co-Chair of the Customers and Retail Markets Working Group, FSR talks: “Focus on energy consumers: how to make them part of the transition”  
*Online, 3 December 2021*
- **McCOY, Natalie,**  
Co-Chair of the Customers and Retail Markets Working Group, European Commission’s “13th Citizen’s Energy Forum: Parallel Session 3 – How to build consumer trust in green energy markets?”  
*Online, 7-8 December 2021*
- **HAASOVÁ, Jana,**  
Co-Chair of the Customers and Retail Markets Working Group, European Commission’s “13th Citizen’s Energy Forum: Parallel Session I – How to strengthen consumer rights and protection in gas and district heating sectors?”  
*Online, 7-8 December 2021*
- **ARENT, Stefan,**  
Co-Chair of the Consumer Empowerment Work Stream, European Commission’s “13th Citizen’s Energy Forum: Parallel Session IV: How digital tools can activate consumers”  
*Online, 7-8 December 2021*



# APPENDIX III

## MEMBERSHIP





## Want to find out more about the Council of European Energy Regulators?

Our public documents are freely available for download from our website or can be obtained directly from the CEER Secretariat.

We also produce tailored communication material such as press releases, non-technical fact sheets and Citizen Q&A memos in an effort to better communicate with a wider audience.

Each month we dispatch a free electronic newsletter, *CEER Newsletter*, directly to the e-mail inbox of interested subscribers.

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