

Webinar presenting the Results of the Energy Retail and Consumer Protection Volume of the Market Monitoring Report

10th November 2021 / 10.00 - 11.00 am

| DRAFT AGENDA | | |
|----------------|---|--|
| 09.45 – 10.00 | Dial-in time | |
| 10.00 - 10.05 | Introductory remarks | Annegret Groebel, CEER President & ACER Board of Regulators Member |
| 10.05 - 10:25 | <p>Key findings from the Market Monitoring Report:</p> <ul style="list-style-type: none"> ➤ Retail and Consumer Protection MMR <ul style="list-style-type: none"> ▪ Deniz Erdem (CEER) and Séamus Byrne (ACER), Market Monitoring Task Force Co-Conveners ➤ Report Recommendations <ul style="list-style-type: none"> ▪ Jana Haasová Co-Chair, CEER Customers & Retail Markets WG & ACER Retail WG | |
| 10.25 – 10. 35 | <p>What is your view on how these findings relate to future EU policy challenges and priorities?</p> <p>European Commission – Just Transition, Consumers, Energy Efficiency & Innovation – Speaker TBC.</p> | |
| 10.35 – 10.50 | Q&A | |
| 10.50 -11.00 | Conclusions | Christian Zinglensen, Director, ACER. |